ASKING THE RIGHT QUESTIONS

3 NOVEMBER 2016

INFLUX
LIBRARY USER EXPERIENCE

SERVICES OUR WORK NEWSLETTER BLOG ABOUT US CONTACT

WVLS

PDF of presentation slides

"No Log" PDF

What's a Library Worth?

Service Safari documemnts

Service Safari background [.pdf]

Service Safari workshee: [.pdf]

WEAREINFLUX.COM/WVLS

ABOUT ME

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LIBRARY USER EXPERIENCE

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DESIGN EVERY ASPECT OF YOUR LIBRARY WITH INFLUX

ALL LIBRARY TOUCHPOINTS ARE IMPORTANT

Design is more than choosing pretty colors. It's all about finding solutions to problems.

Influx employs user-centered design techniques to help you create solutions for your library.

A FEW THINGS WE DO

THAT WE LIKE A LOT

PREFAB

We've already built a great website for your library.

READ MORE

UX SHAKEDOWN

Looking for some expert feedback on your website? Get our eyes on it.

READ MORE

USABILITY TESTING

Want your website to be easy to use? Conduct some usability tests.

READ MORE

THE TECH SET
18
User experience (UX) design for libraries
AARON SCHMIDT AND AMANDA ETCHES

Aaron Schmidt and Amanda Etches

USEFUL, USABLE, DESIRABLE

APPLYING USER EXPERIENCE DESIGN TO YOUR LIBRARY

LIBRARYJOURNAL

Getting Everyone on Board | The User Experience

By Aaron Schmidt on February 15, 2018 Leave a Comment

I'm working with the Chapel Hill Public Library (CHPL) NC on a unique user experience (UX) project, and I'd like to share a bit about it over the next few columns. The project, quite extensive in scope, started in September 2018 and runs through April 2019. During this time, we're working to improve many different aspects of the library. All such projects are on the table for discussion. Some of our first efforts have included high-level strategic planning, developing a new mission statement, organizational values, and a service philosophy. A small sampling of things we're studying and improving includes hours, shelf location, printing and computers, service delivery methods, collection size, bathrooms, furniture placement, lawn services, the website, library cribbies, and telephone service.

PROJECT KICKOFF

We started with an all-staff kickoff meeting, introducing both the concept of library UX and the general outline of the effort. Importantly, library stakeholders from the Town of Chapel Hill were also in attendance. Next, we spent time observing the library and interviewing staff. Based on this work, I wrote a report that shared my perspective on CHPL's strengths and areas for growth.

From there, we determined what activities we wanted to tackle. Staff were given the opportunity to sign up based on their interests. Then the research began. And, to no surprise, it hasn't stopped. We've been gathering lots of data about library use, batting a lot of ideas back and forth, and talking to users. From the outset, all staff were invited to participate and are free to get involved when they're inspired. This can take any number of forms, offering feedback, joining a project team, or suggesting a specific task.

To get the plan rolling, CHPL assembled a group of people we named the "core team." The core team consists of managers and frontline staff from across the library. The diversity of this group brings

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News Briefs for May 18, 2018

Library People News: Hires, Promotions, Retirements, and Obituaries

Reality Check: Falling short in Orlando | Editorial

Canadian Libraries Help Fort McMurray Fire Evacuees

Getting Real @ Annual | ALA 2018 Preview

Authors & Celebrities | ALA 2018 Preview

ALA Sessions for Trustees | ALA 2018 Preview

INFODOCKET BY GARY PRICE

Speed Matters: Performance Enhancements for Library Websites

Scott W. H. Young
MONTANA STATE UNIVERSITY

Peer-Reviewed

For a user, speed matters. A quick-loading web page facilitates a positive and pleasant user experience. In this article, I discuss the performance of 129 library websites, and detail a practical plan for addressing common performance issues.

Anticipatory Design: Improving Search UX using Query Analysis and Machine Cues

Jason A. Clark
MONTANA STATE UNIVERSITY

Peer-Reviewed

This article looks at how inferred and contextual aspects of a search query can offer new ways of thinking about the search results page. Data mining for user context requires using techniques to understand the intentions behind search queries and the physical/network locations of our users. By applying the residual machine cues inherent to the search act and using semantic query analysis, we can improve user experience to anticipate user needs and introduce personal context. This is anticipatory design in practice. In the article, I define the components of

SJSU | SCHOOL OF INFORMATION

PROGRAMS PROSPECTIVE STUDENTS CURRENT STUDENTS CAREER DEVELOPMENT RESEARCH PEOPLE ABOUT

Staff

AARON SCHMIDT

Lecturer

In the past ten years Aaron Schmidt has been a
, after dark, reference librarian, and library director.
Shortly after completing his MLIS at Dominican
University, Schmidt won the position of
media and technology librarian and successfully
programs at the Rochester Hills Public Library. Helping
the library connect to its community products with
, and
Library Journal, Library High Tech Group, Online, and
. He was awarded the Movers and Shakers award in
Technology and Marketing from Library Journal. School
Library Journal, Library High Tech Group, Online, and
. He was awarded the Movers and Shakers award in
2006, and that same year he was named a Library Journal "Mover &
Shaker."

Blogs

Twitter

Email

City: Portland, OR
Phone: 214-763-3047

Teaching & Professional Interests

User Experience Design
Systems

Research Interests

Participation
Public Libraries

Users and Libraries
Systems

Schmidt moved to Portland, Oregon in 2008 and became the director of a county public library. He helped the library grow and gain a stronger relationship with the Washington County Cooperative. During this time he continued to write, give presentations and work with organizations on other projects and consulting.

Most recently he served as the Digital Initiatives Librarian for the District of Columbia Public Library working from Portland. He helped plan forward thinking projects for the library, helping them connect to the community and build vision about the Road Ahead Zone. He also worked with
and developing
. He was part of the team that created the first
iPhone and Blackberry online catalog searching
applications.

Currently he is principal at Aaron Schmidt User Experience Consulting and the editor of the library and
accessibility website, .

Courses Taught

(LIBR Experience)

> School faculty are acknowledged leaders and innovators in research and praxis.

Fauquier County Public Library

My account

Search our: catalog website

Search

ABOUT | EVENTS | READING | RESEARCH | E-MEDIA | SERVICES | SUPPORT US

What we're reading

Something Rich and Strange

News and events

LIBRARY UPDATES

Program Reminder: Great Writers Right Here Friday, September 30

Mark your calendar for this free

Staff Picks: Summer Survival

Here are three books enjoyed by the John Marshall library staff.

Kiddosphere: 'Tis the Season....For Holiday Book Ordering!

Keep these new holiday books for

THE WHOLE STUDENT LIBRARY
TRANSFORMING KEAN'S NANCY THOMPSON LIBRARY
MARCH 2016
CLIENT: KEAN UNIVERSITY
BY: INFLUX & DICKLAB

WHAT WE SAW

THE LIBRARY'S APPEAL

THE CAFE

FIRST FLOOR SERVICE POINTS

WHO WILL DO THIS WORK?

KEAN

KNOWLEDGE GRAPH

CHPL UX Project Site

Update #23: Progress reports

ASK A QUESTION ABOUT THE PROJECT

RSS

ARCHIVE

Service Points

Dismantling the main desk begins at 7am Wednesday May 18. We hope to have that completed before we open to the public at 9, but we're setting up some temporary service points just in case. Thanks all, for your input, flexibility, and excellent problem solving skills.

Moving the stacks

Planning to kick it off on May 23rd with the stack mover and a team of laborers. On May 16, we'll issue a call for volunteers to help shift books on carts. (Should be exciting). Be sure to get all your "before" photos and videos – "after" will be here before you know it. You can expect daily email updates and other communications during the moving process.

Restroom Improvements

New paper towel dispensers! Hooray! New trash cans coming soon. The remaining work will be done later this summer after we get the walls repaired. Speaking of walls, the team is working on some great ideas for wall decoration to make the restroom experience more pleasant & delightful. And speaking of pleasant & delightful, we're exploring how we might add a single stall, gender neutral, ADA compliant restroom at CHPL. Stay tuned.

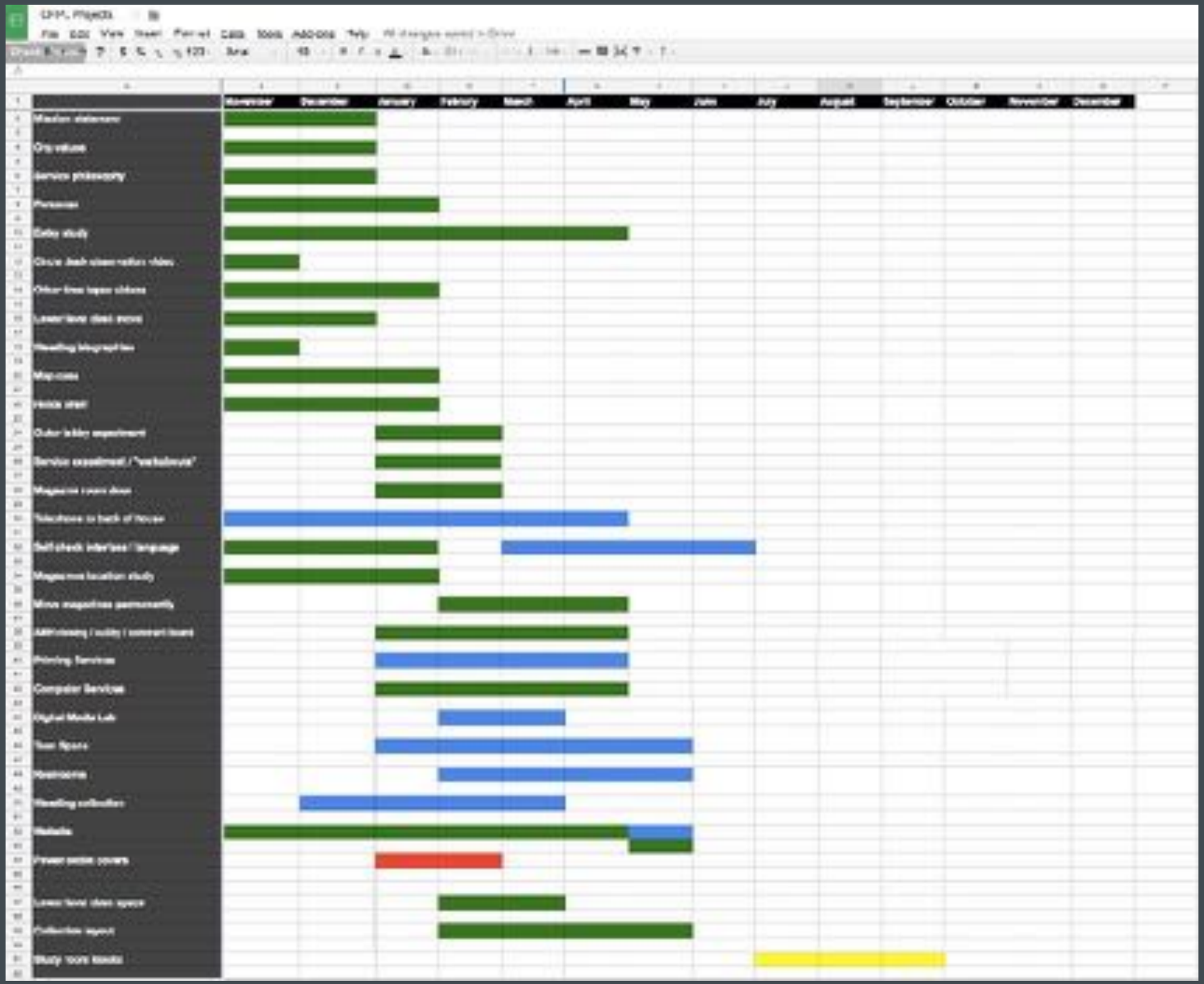
PC RES

The team is still working on some technical requirements and solutions to meet the goals of sensible, satisfying public computer services. Looks like we'll be permanently pulling the plug on PCRes very soon – in part or all of the building.

Other News

Poster kiosk is up and user is making posters 05/12. Wonder how long before it's out? AMH viewing stations are showing success. We're talking to furniture vendors about how we might further improve usability, engagement, and comfort in the lobby and elsewhere. And we have new display fixtures ordered and on the way. What do you think of the acrylic pieces Susan M is experimenting with?

CHPL
User Experience
Review


November
December
January
February
March
April
May
June
July
August
September
October
November
December

Chapel Hill
PUBLIC LIBRARY

READING LEARNING EVENTS SPACES ABOUT

Search

catalog website

Search

Log In to My CHPL

Visit

Mon – Thur: 9 – 6

Friday: 9 – 6

Sat – Sun: 10 – 6

Contact

Email us

919.968.2777

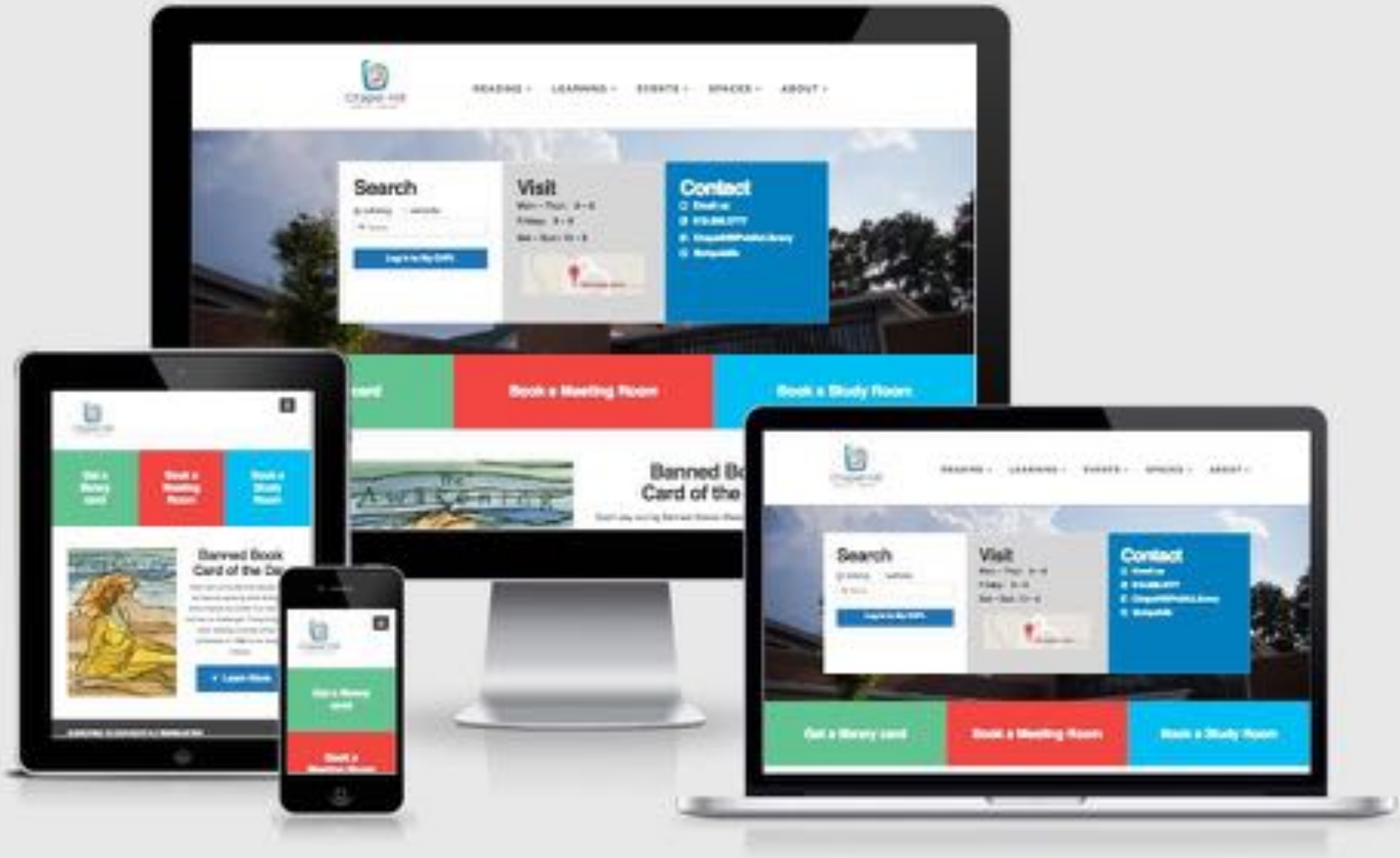
ChapelHillPublicLibrary

@chpublib

Get a library card

Book a Meeting Room

Book a Study Room


Search
Visit
Contact
Book a Meeting Room
Book a Study Room
Search
Visit
Contact

WHAT ARE WE DOING HERE?

Mission

SUPPORT OUR COMMUNITIES

Objective

MAKE LIBRARIES AWESOME

Actions

LEARN ABOUT UX

SEE EXAMPLES OF GREAT UX

HOLLYWOOD
HOLLYWOOD
WILLOW CREEK
with BOBCAT GOLDTHWAIT
HOTEL

HOLLYWOOD THEATER

ALL LIBRARIANS ARE UX LIBRARIANS

WHAT IS UX?

WHY UX?

TECHNIQUES

DESIGN

GOOD UX

WHAT IS UX?

UX IS NOT

JUST FOR TECH

UX IS NOT

TECH FIXES

UX IS NOT

CUSTOMER SERVICE

TOUCHPOINTS

USER EXPERIENCE

porter

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Travel Advisory - Summer travel tips

Fly Porter | Travel Information | VIPorter | Travel Agents | About Porter

Search Flight

Country of Residence *
Please Select

Leaving From *
Please Select

Going To *
Please Select

Round Trip
One-Way

Departure Date *

Return Date *

Adult (12+) 1 | Child (2-11) 0 | Infant (0-2) 0

Promotion Code

Find Flights

Email / VIPorter # / Agent Username

Password

Forgot Password?

Remember Me

Sign In | Join Now

Update: Porter Airlines adds third daily Sudbury flight

Flight Status | Web Check-in | VIPorter Fly Free

Gift Certificates | Buy Passes | Golf Trips

WHY UX?

INTERACTION DESIGN

1. See book recommendation in library newsletter
2. Place hold on book through library website
3. Receive notification email
4. Travel to library
5. Park in lot
6. Enter building
7. Take child to youth services department
8. Locate reserve shelf
9. Locate item on shelf
10. Reclaim child from children’s room
11. Walk to self-check machine
12. Interact with library worker
13. Exit building

1. See book recommendation in library newsletter
2. Place hold on book through library website
3. Receive notification email
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5. Park in lot
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8. Locate reserve shelf
9. Locate item on shelf
10. Reclaim child from children's room
11. Walk to self-check machine
12. Interact with library worker
13. Exit building

McDonald

McDonald, J

McDANIEL, JoANN

Jour 23 Feb 1981 p 1 c 1
Oregon smuggler, new husband await parole
(prisoner in Turkey)

RECEIVED the [illegible]
Day of [illegible] Anno Domini [illegible]
Hundred Seven Hundred and Thirty [illegible] of
[illegible]
the Sum of FORTY SHILLINGS,
it being the Subscription Money of [illegible]
[illegible] for the Endowment of Partnership
of the LIBRARY COMPANY OF PHILADELPHIA,
for the Use and Service of their Library. WITNESS my
Hand subscribed, and the Seal of the said Company affixed hereto
this Day and Year aforesaid.

[illegible]

No. 530.

Library Company of Philadelphia.

RECEIVED, the 8th day of May, 1848 Five Dollars,
being the payment for the present year on the Share held in the name of
Mr. Worrell
in May to each year, in pursuance of the Charter and Laws of the Library
Company of Philadelphia, due on the first Monday

5 DOLLARS.

Thos. J. Smith Treasurer

Absolutely
NO
Cell-Phones
Eating
Or
Drinking
In The
Library

Delicious

Sign up for Summer Read
online
And take a free book!

THE DANTE CLUB
MATTHEW PEARL

WAY YOU WEAR YOUR HAT
BILL ZEHME

You're welcome to use
your cell phone in the
lobby or on the "bridge",
but remember that your
calls are **NOT** private -
others can and do
overhear what you say.

IF FIRE ALARM SOUNDS

YOU ARE REQUIRED TO EVACUATE
THIS BUILDING IMMEDIATELY

BY ORDER OF FIRE CHIEF
CITY OF LAKE WORTH

In light of recent events, NO OREOS will be allowed in the library.

Library Guidelines

STOP

No Cell Phones

No Food or Drinks

No Smoking

Library Guidelines

Library Guidelines

Pay-for-Print is here!

NO BABIES

IN THE LIBRARY!!

baby pic credit: http://www.flickr.com/photos/jeremyhall/2327422231/

COOKING!

flickr.com/photos/awhitis/3604577998

flickr.com/photos/asimpledarksquid/246047146

flickr.com/photos/23618675@N05/3417229426

https://www.flickr.com/photos/herzogbr/1658397241

DESIGN WASHING

Oak Bluffs Public Library | On the Island of Martha's Vineyard

oakbluffslibrary.org

Reader

SEARCH THE CLAMS CATALOG

Title

SUBMIT SEARCH

MY ACCOUNT/RENEW

HOME
ABOUT OBPL
CONTACT
RESOURCES
CHILDREN'S ROOM
TEEN ROOM
FRIENDS
NEWS
CALENDAR
HOURS & DIRECTIONS
F.A.Q.S

download
audiobooks
Books & music

Gallery

SEARCH text size AA SELECT LANGUAGE

OAKBLUFFS
PUBLIC LIBRARY

SUPPORTING COMMUNITY
BUILDING CULTURAL AWARENESS
PROVIDING ACCESS

ILLUMINATE YOUR LIFE
with THE OAK BLUFFS PUBLIC LIBRARY

Boys are failing to read at an alarming rate. Libraries are not solving the problem because boys are not a presence in libraries. Find out how we lose boys, and why, what the consequences are for boys, and what we can do to save boys from lives as non-readers. Michael

Featured

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AMERICA SUPPORTS YOU
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MAIL
TRACKED*
INSURED*
VISIT US AT USPS.COM
LARGE FLAT RATE BOX
ONE RATE • ANY WEIGHT*

PRIORITY
MAIL

BIOGR
flickr.com/photos/jenwaller/4012203772

No Games or Chat Rooms
No Juegos o Salas de Charlas

Magic School Bus Only
Solamente Autobús Mágico

Friday, October 21, 2011 12:38pm

- Library Catalog
- Databases
- Library Services
- About the Library
- Calendar
- Teen Page
- Kids Page
- Educators
- Internet Links
- Site Index
- Contact Us

Like 680

QUICK LINKS

freegal
"your new music library"
Popular DRM-Free Music!

mango
Learn a language now!

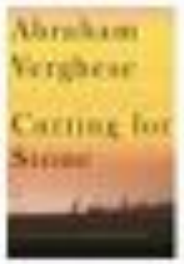
New and Notable

Personal Finance Series at the Fairfield Lane Library

Adults 18 and over are welcome to attend a free Personal Finance Series on Tuesdays, **October 18** and **October 25** at the Fairfield Lane Library from **6:00 – 7:30 p.m.** Registration is required. Call 858-3238, ext. 358 to register. The Fairfield Lane Library is located at 1485 Corydale Dr.

Series topics are:
October 18 - Keeping your household records in order presented by OSU Extension Office
October 25 - IDAs presented by SELF

Third Thursday Book Club for Adults at the Oxford Lane Library



Join in the discussion at Third Thursday Adult Book Club on **Thursday, October 20, 3:00 – 4:00 p.m.** at the Oxford Lane Library. Adults 18 and up are invited to take part in a lively discussion of *Cutting for Stone* by Abraham Verghese. Registration is required. Copies of the book will be available at the Circulation Desk after registration. To register, call 523-7531, ext. 215.

What Keeps Armchair Detectives Awake at Night at the Fairfield Lane Library

Adults 18 and over are invited to your local crime

Find it at the Lane

My Account

Best Sellers/New Titles

Search

Hours and Locations

HOLIDAY CLOSINGS

HOURS
M – Th 10 a.m. - 8 p.m.
Fri & Sat 10 a.m. - 5 p.m.
Sun 1 - 5 p.m.

HAMILTON
300 North Third Street
Hamilton, OH 45011
(513) 894-7156

FAIRFIELD
Click picture for a photo tour

1485 Corydale Drive

WARNING!

Schlow Centre Region Library

Search
catalog website

Home | About | Young Adults | Adults | Children

My Account

Our hours
Email us
Visit us
Call us
Chat with a librarian

donate

Schlow

- Online library
- Blogs
- Calendar
- How do I . . . ?
- Suggest a book & interlibrary loan
- Library by mail
- Art Gallery
- Friends of Schlow
- Ebooks and downloads

Connect & follow

- eNewsletters
- Facebook
- Twitter
- Pinterest
- Feeds (site map)

Library-ese

Some of the terms used in "Library Land" can be confusing to those of us without specialized education or experience. Here are some definitions to help you out.

a | b | **C** | d | **E** | f | g | h | **I** | j | k | l | m | n | **O** | **P** | q | **R** | **S** | t | u | v | w | x | y | z | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9

Click one of the letters above to advance the page to terms beginning with that letter.

Circulation search for term

Checking items out and counting the number of checkouts.

See also: Patron, Renewal

eBook search for term

eBook, or electronic book, is a book that you "read" on your computer screen. Schlow highlights one book a month from our collection of eBooks available at NetLibrary which can be found by logging into your account. There are many different books available for your perusal.

See also: Items, Online resource ***Synonyms:*** *electronic book, E Book*

Interlibrary Loan search for term

When you request a material not in our collection, and we get it for you from another library.

See also: ***Request*** ***Synonyms:*** *ILL*

Items search for term

Books, audiovisual materials, periodicals.

See also: eBook, Periodicals

Online resource search for term

A subscription to a (password protected) website full of information.

See also: eBook Synonyms: Online database, database

Patron search for term

A library [illegible]

See also: [illegible]

Periodicals search for term

WARNING!

University Library, University of Illinois

www.library.illinois.edu

University of Illinois at Urbana-Champaign
University Library

Search For **Everything** | Books | Journals | Articles | Reserves | Media | Library Web Pages

enter search terms | in | Multi-Subject Resources | Go | Advanced Search

Search by title, author, or keyword in a broad selection of sources. *What am I searching?*

Most Popular Resources

- Find Books & Articles
- Browse By Subject
- Help & Tutorials
- My Library Accounts
- Resources For...
- About the Library
- Special Collections & Services
- News & Events

Library Catalogs

- University of Illinois Library Catalogs
  - Library Catalog
  - Classic Catalog
- I-Share Catalog
- WorldCat
- Which catalog is right for me?

Article Resources

- Easy Search
- Journal and Article Locator
- Online Journals & Databases
- Databases by Subject
- How do I find articles?

Information about the Library

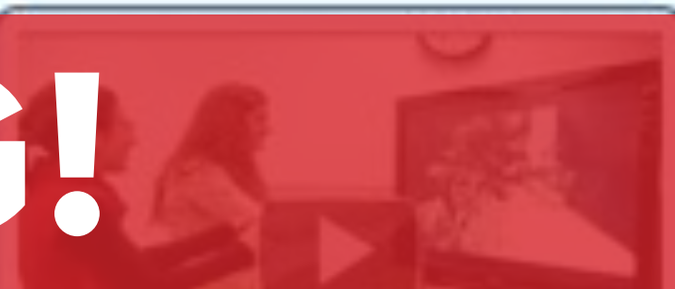
- Find Library Stats
- Introduction to the Library

What happened to the Library Home Page?

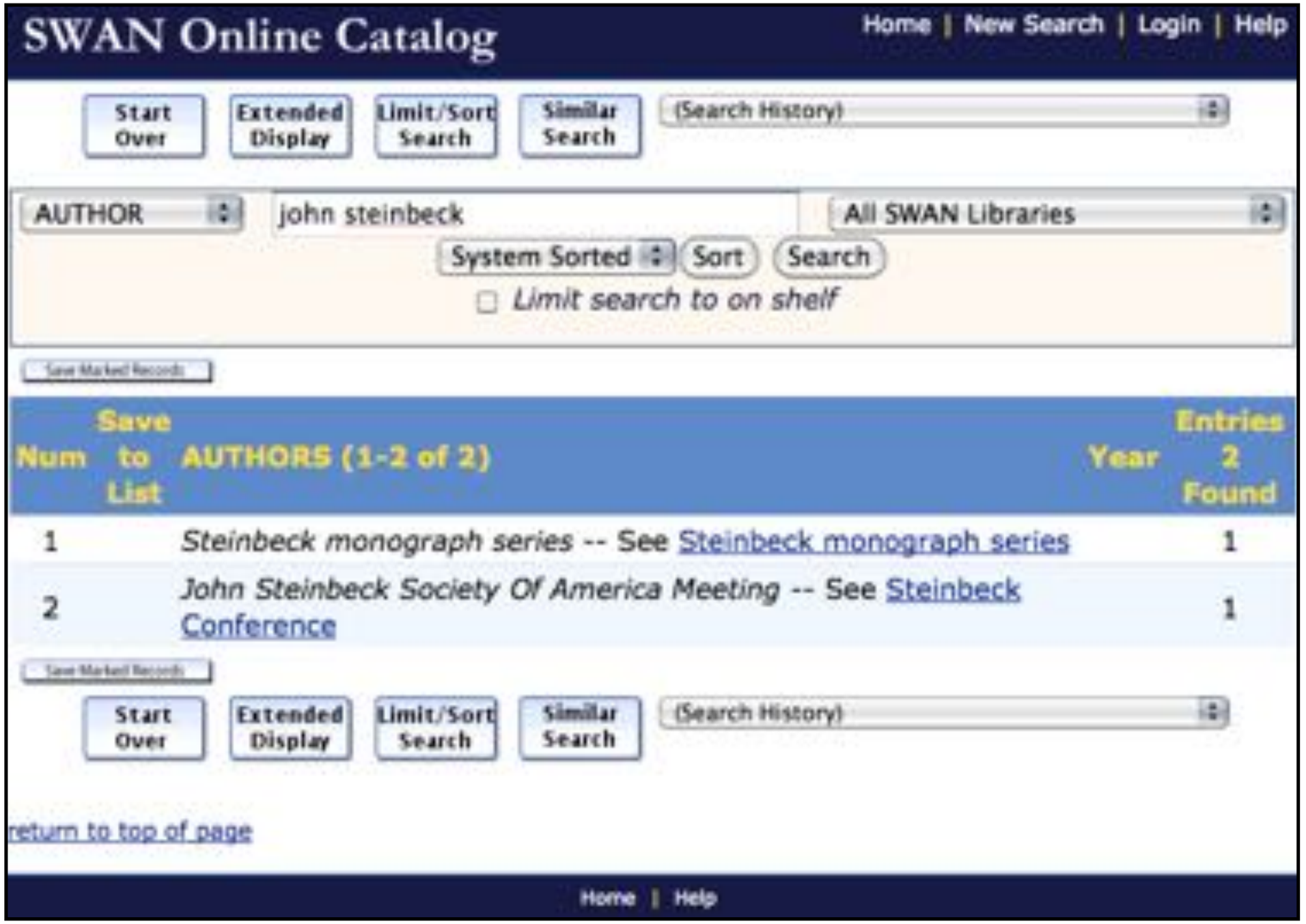
askillinois

Type here, press "Enter" to send.

Your Name: aimguest53813367



WARNING!


SWAN Online Catalog
Home | New Search | Login | Help
Start Over
Extended Display
Limit/Sort Search
Similar Search
(Search History)
AUTHOR
john steinbeck
All SWAN Libraries
System Sorted
Sort
Search
Limit search to on shelf
Save Marked Records
Num
Save to List
AUTHORS (1-2 of 2)
Year
Entries 2 Found
1
Steinbeck monograph series -- See Steinbeck monograph series
1
2
John Steinbeck Society Of America Meeting -- See Steinbeck Conference
1
Save Marked Records
Start Over
Extended Display
Limit/Sort Search
Similar Search
(Search History)
return to top of page
Home | Help

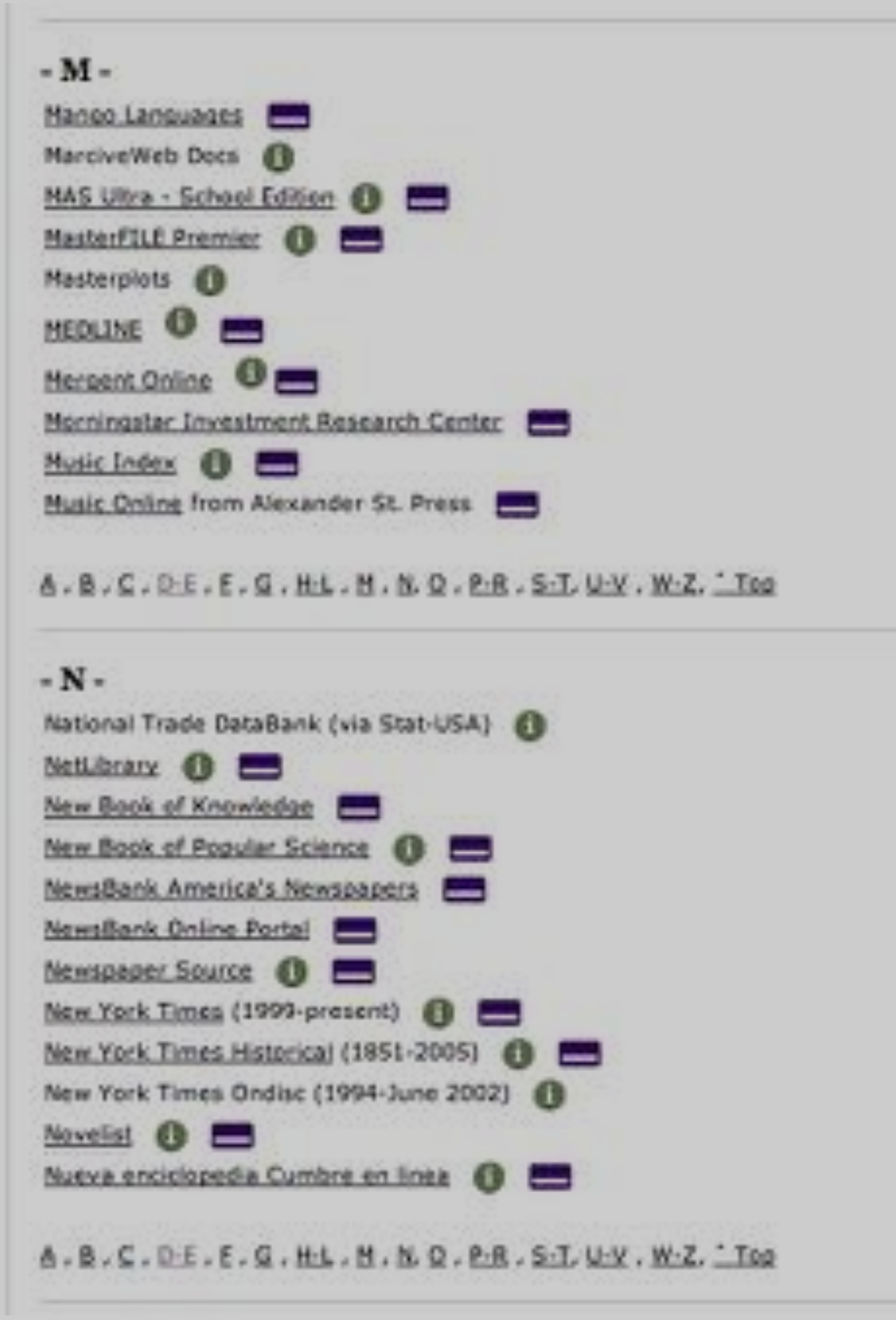
WARNING!

PURPOSE

FUTURE OF LIBRARIES

flickr.com/photos/georgmayer/1262542652

ACCESS BASED



- M -

Mango Languages

MarciveWeb Docs

MAS Ultra - School Edition

MasterFILE Premier

Masterplots

MEDLINE

Mergent Online

Morningstar Investment Research Center

Music Index

Music Online from Alexander St. Press

A . B . C . D-E . F . G . H-L . M . N . O . P-R . S-T . U-V . W-Z . ^ Top

- N -

National Trade DataBank (via Stat-USA)

NetLibrary

New Book of Knowledge

New Book of Popular Science

NewsBank America's Newspapers

NewsBank Online Portal

Newspaper Source

New York Times (1999-present)

New York Times Historical (1851-2005)

New York Times Ondisc (1994-June 2002)

Novelist

Nueva enciclopedia Cumbre en linea

A . B . C . D-E . F . G . H-L . M . N . O . P-R . S-T . U-V . W-Z . ^ Top

flickr.com/photos/beebe_library/5044733756

The library brand—it's still BOOKS

The library brand is "books." "Libraries = books" is even stronger than it was five years ago. As new consumer devices and online services have captured the information consumer's time and mindshare, his perception of libraries as books has solidified.

In 2005, most Americans (69%) said "books" is the first thing that comes to mind when thinking about the library. In 2010, even more, 75%, believe that the library brand is books.

While the battle of e-resources and services has intensified across an increasing number of providers and services over the last five years, the landscape of print book suppliers for consumers has remained largely the same—Amazon, a few other large book suppliers and libraries. Earlier we reviewed the number one activity at U.S. libraries is "borrowing print books," followed by "leisure reading." When respondents were asked to identify the most important role of the library, "books, videos and music" topped the list. This view was consistent across all age groups surveyed with the exception of teens ages 14-17 who indicated that "a place to read" was the most important library role to them. Libraries as a source of books remain both top-of-mind and top of personal value for Americans.

Will the books brand perception shift as libraries increase their investments and advertising in electronic information and electronic books? A shift in expenditures from predominantly print, to print and electronic, is clearly underway. Public libraries increased expenditures on e-resources by 66% from 2003 to 2008, according to the Institute of Museum and Library Services. During this same time period, academic libraries increased e-resource expenditures by 233%, according to National Center for Education Statistics. USA Today reported in January 2011 that sales of the

What is the first thing you think of when you think of the library?

Books

Even more Americans associate libraries with books

75% in 2010

69% in 2005

amazon kindle
May 8, 2010
The New York Times
Greek Debt Woes Ripple Outward, From Asia to U.S.
Next Article

WHY DRM DOESN'T WORK

or

HOW TO DOWNLOAD AN AUDIO BOOK FROM THE CLEVELAND PUBLIC LIBRARY

STEP 1

FIND A BOOK YOU'RE INTERESTED IN

STEP 2

ADD BOOK TO YOUR CART

STEP 3

LOGIN AND CHECK OUT YOUR BOOK

STEP 4

GET A DOWNLOAD LINK

STEP 5

BOOT UP WINDOWS

STEP 6

DOWNLOAD PROPRIETARY SOFTWARE

STEP 7

INSTALL SOFTWARE

STEP 8

GET CRYPTIC ERROR

http://bradcolbow.com/archive/view/the_brads_why_drm_doesnt_work/?p=205

STEP 9

STEP 10

STEP 11

STEP 12

STEP 19
GIVE UP ON STUPID LIBRARY

LIBRARYFLIX

LIBRARY CARD

PASSWORD

LOGIN

Libraaaary

Search

I'm feeling smart

Search Log In Advanced Search Boolean Search Contact Us

Libraaaary

Library

Keyword

Title

Author

Search

I'm feeling smart

flickr.com/photos/quasimondo/98423379

AMAZON

APPLE

GOOGLE

Automatic Price Reduction

2 for $6

Kellogg's Assorted Cereal

BORDERS®

BLOCKBUSTER

BAD

GOOD

First 24 hour automated library in U.S. installed in Norman | KFOR.com

kfor.com/2013/10/16/first-24-hour-automated-library-in-u-s-installed-in-norman/ Reader

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NewsChannel 4 KFOR-TV Oklahoma City

61° H: 68° L: 44° Sat Sun Mon See complete forecast

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Great State Flashpoint In Your Corner The Rant Frugal Friday Saving A Buck Pay it 4ward Trash or Treasure What's Right With Our Schools

Download Go4it

Get our popular news and weather app, Go4it!

First 24 hour automated library in U.S. installed in Norman

Posted on: 2:46 pm, October 16, 2013, by Bree Steffen, updated on: 07:36pm, October 16, 2013

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NORMAN, Okla. – The first 24 hour automated library in the United States was installed in Norman at Irving Recreation Center.

The concept is similar to Redbox but patrons will not have to use credit cards, just their library cards to access

Most Viewed

Weather

7 Day Forecast

QUIZ: Which state matches your personality? Is it Oklahoma?

Oklahoma ranks in most beloved fan bases in college football

Local government

Books on the house as libraries move into pubs and cafes

As council budgets are dramatically cut, books are going into pubs and cafes in order to save libraries, but what of the many other library services that are being lost?

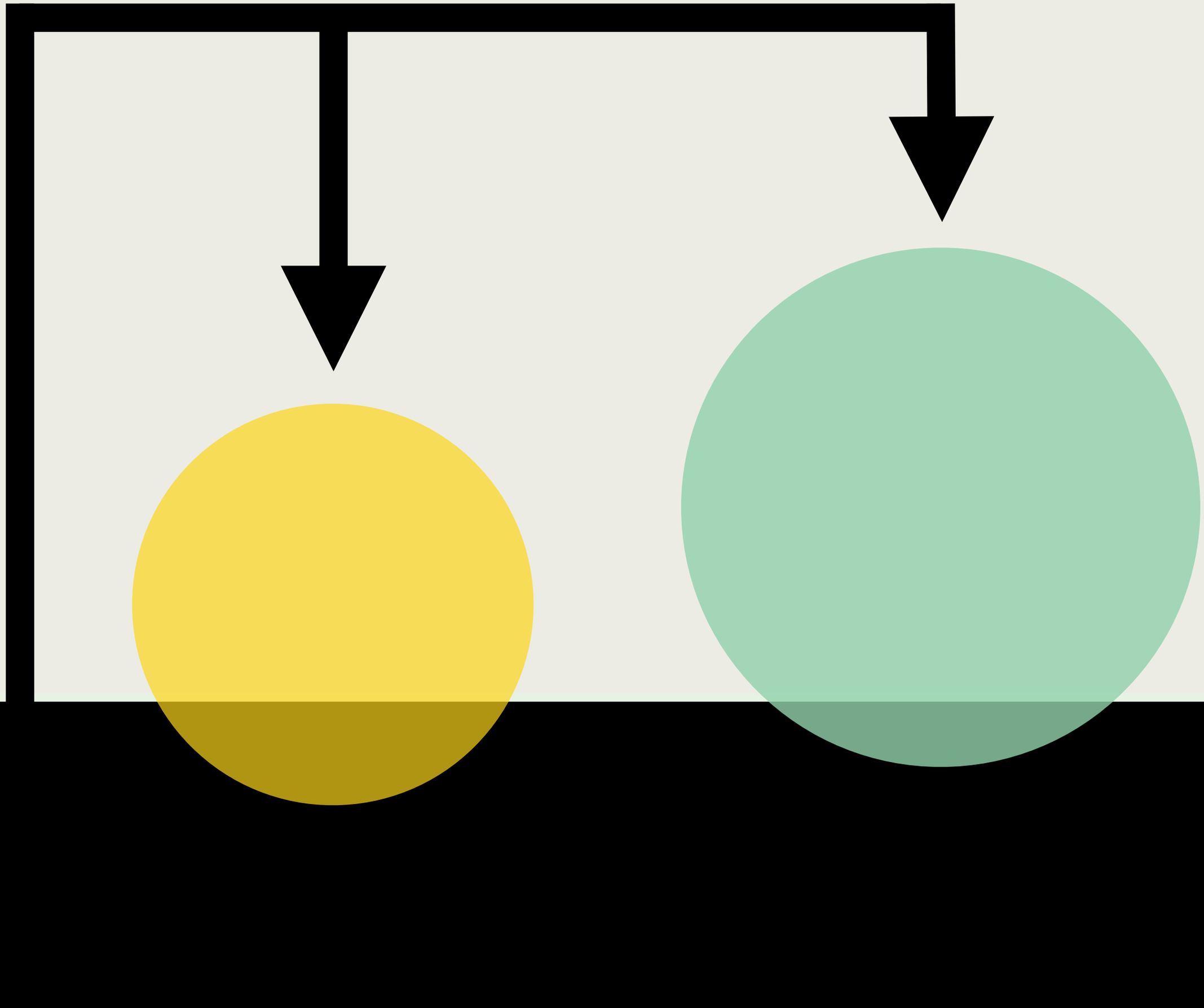
Most popular in US

24-hour arty people: why all-night reading beats raving in Taipei

Fans scramble for iPod Classic, the music player Apple killed off

You can't detox your body. It's a myth. So how

LIBRARY INNOVATION, CURRENTLY



TOOLS

MOTIVATIONS

http://www.flickr.com/photos/caroslines/1411778034/

http://www.flickr.com/photos/thewrittengeek/4683980767

WE ARE NOT OUR PATRONS
WE ARE NOT OUR PATRONS
WE ARE NOT OUR PATRONS

USABLE

USEFUL

DESIRABLE

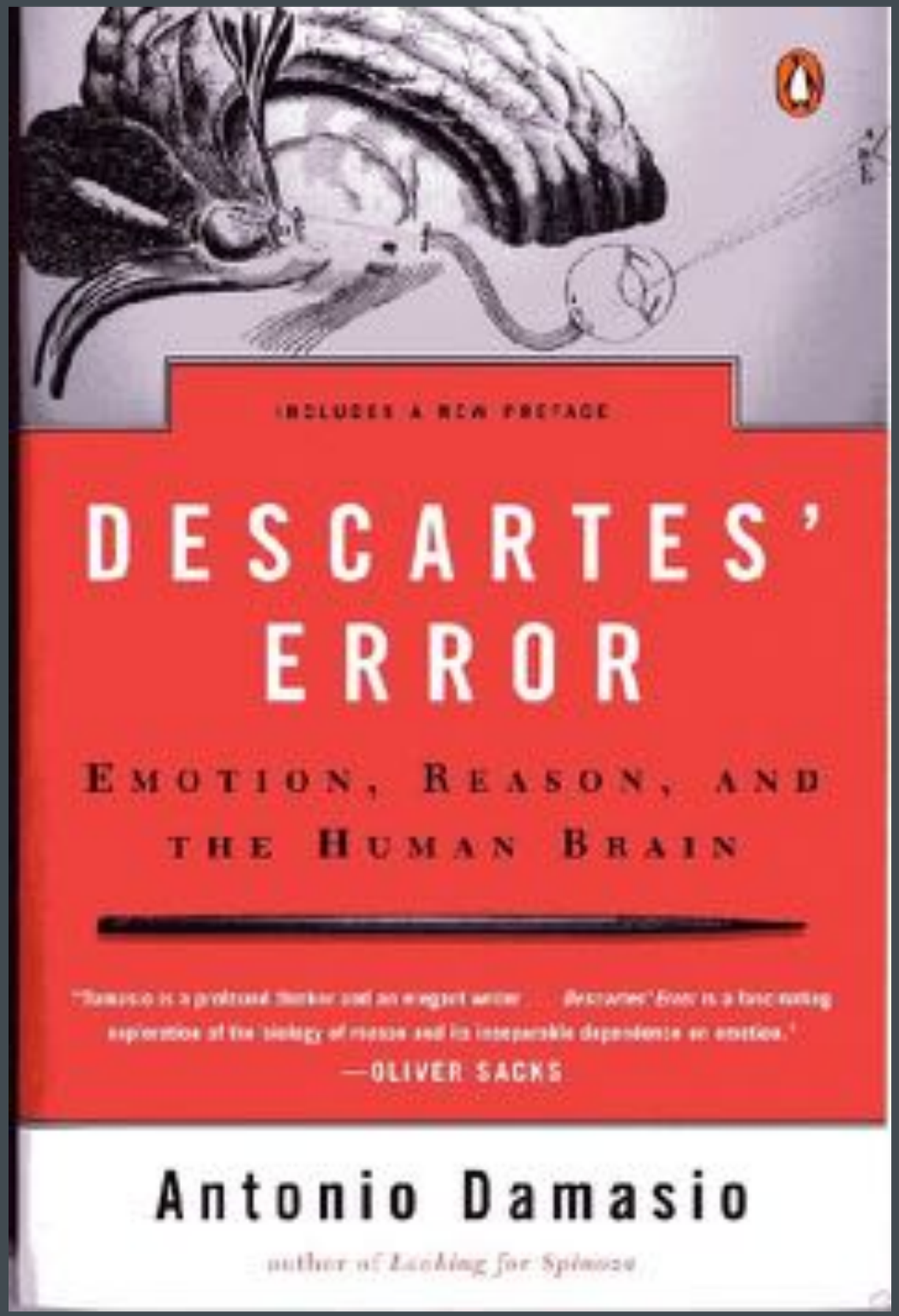
DESIRABLE

USABLE

RELIABLE

USEFUL

GET EMOTIONAL


INCLUDES A NEW PREFACE
DESCARTES'
ERROR
EMOTION, REASON, AND
THE HUMAN BRAIN
—OLIVER SACKS
Antonio Damasio

WHO?

GO TEAM

UX TECHNIQUES

SERVICE

SAFARIS

Service safari background

What is a Service Safari?
The Service Safari is a technique to help us become better

During a Service Safari you'll switch on your "observe
kind. You'll explore everyday services in Chapel Hi
designer.

Why do a Service Safari?
Observing and thinking about experi
intentionally create the types of ex

Critiquing and observing ser
and observing things insid

What's more, thinkin
patrons.

After a few
isn't limite

Service
Take bus or
letter at the pos

Service safari worksheet

Context
Location and time of day.

Weather outside.

Temperature inside. Is it comfortable?

What is the context of this space? (e.g. city center, strip mall, walkable commercial district)

Physical space
Describe the physical space. What is the mood or feeling of the built environment? (e.g. modern, sophisticated, friendly, conservative, formal)

Is the space as clean as it could be?

Is it cluttered?

What is the density of pe

How are

Pairs? Larger groups?

WEAREINFLUX.COM/PLANT

UX AUDIT

Aaron Schmidt and Amanda Etches

USEFUL, USABLE, DESIRABLE

APPLYING USER EXPERIENCE DESIGN TO YOUR LIBRARY

Online Presence (see chapter 3)	
Members can easily search for library items and place holds	/10
Members can easily accomplish critical tasks	/20
The size of your website is commensurate with the amount of effort you can devote to it	/10
Web content is engaging	/10
Content is written for the web	/10
Website encloses and begins conversations	
Home page clearly expresses what people can do on the site	
Website is easy to use on all devices	
Website encloses the library's cloud	
You use social media in meaningful ways	
Total for Online Presence	

Using the Library (see chapter 8)	
The technology in your library is relevant, useful, and usable	
Collections are relevant to member needs	
Marketing materials are relevant to member needs	
You merchandise your materials	
Library services and programs solve problems	
Total for Using the Library	

Policies and Customer Service (see chapter 5)	
Your library has a service philosophy	
Your staff members know and follow your service philosophy	
There is no limit to the ability of patrons	
Library policies displayed to staff	
Staff members are friendly and genuinely want to help	
Service is consistent across the organization	
Service is consistent across the organization	
Total for Policies and Customer Service	

Signage and Wayfinding (see chapter 6)	
Your library has a brand manual that sets the practices of graphic design	
All signage uses the same visual language	
Directional types of signage are visually distinct	/15
There are as few signs as possible	
There are no older signs faded by sun, stained, bent, covered in, or with other surfaces	/25
Signage is legible and written in a style, color, and font easy to read	/35
Library users rarely need assistance and rarely ask the library's value language	/100
First time library can easily locate all parts of the library	
Total for Signage and Wayfinding	

Physical Space (see chapter 9)	
The library building is clean and functions as intended	/25
The library building is free from clutter	/20
Furniture adequately supports member needs	/20
The building supports diverse behaviors	/20
Members have easy access to power outlets	/15
Total for Physical Space	/100

Service Points (see chapter 4)	
Members readily approach service desks	/25
Service desks adjust to changing needs	/25
Members receive assistance when and where they need it	/25
Members receive the kind of assistance they need	/25
Total for Service Points	/100

	MEAN	INSTITUTIONAL	HUMAN
WEBSITE			
CATALOG			
SIGNAGE			
CUSTOMER SERVICE			

UX PARTNERS

UX

SERVICE PLEDGE

What three words come to mind when you think about helping a library patron?

patience
listen
friendly
friendliness
understanding
smile
service
helpful
listening
respect

kindness
helpfulness
help
satisfaction
empathy
courtesy
welcoming
helping
compassion
attentive

USER RESEARCH

“NO” LOG

No and Redirect Log

No	Redirect

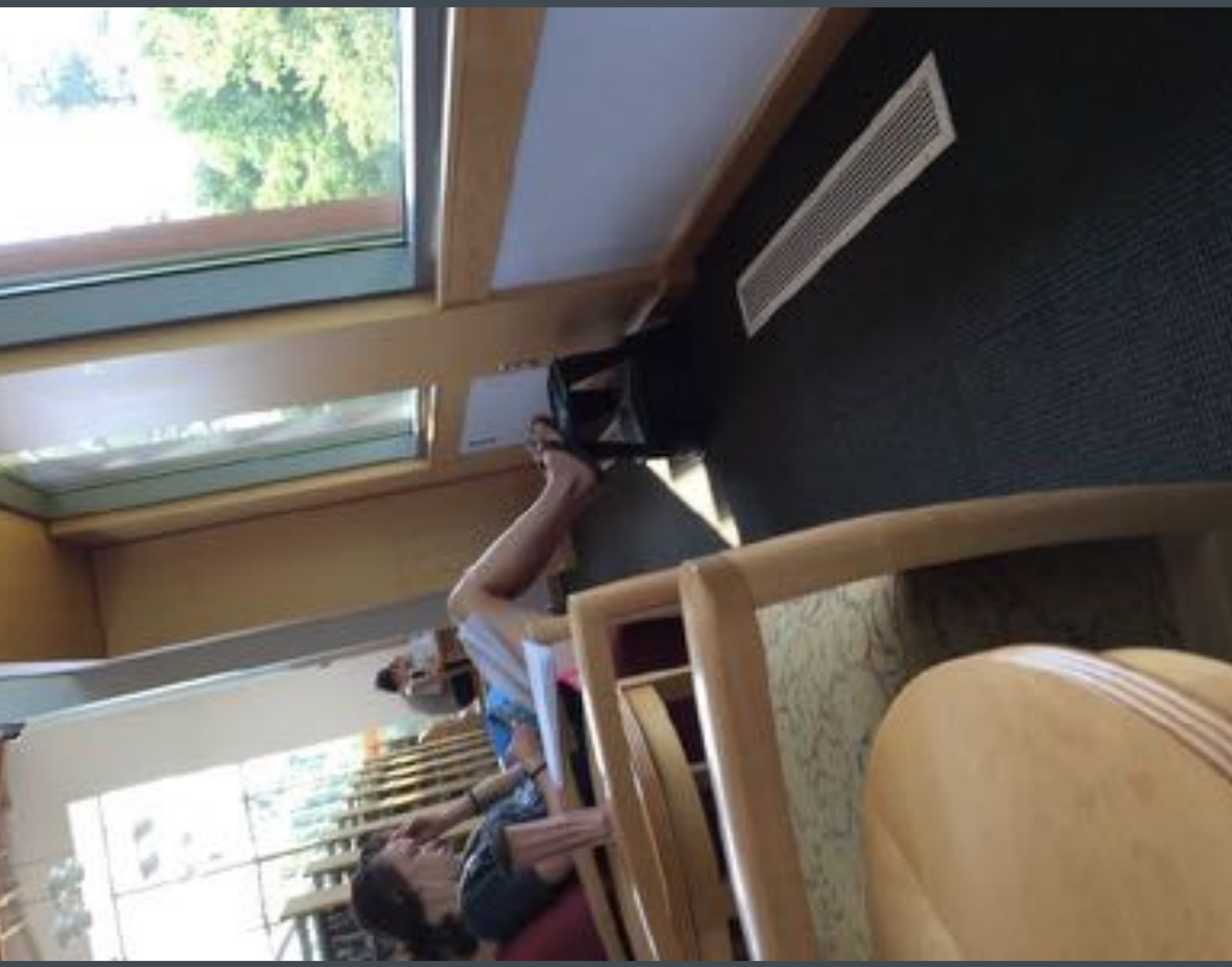
If the library is unable to accommodate a patron's request, please record it here (e.g. Do you have a fax machine? Will you create my resume for me? May I renew this book even though there are 50 holds on it?)

If you send a patron to a different service desk, please note what the patron is trying to do, and where you send them (e.g. help with computers, sent downstairs)

USABILITY TESTING

OPINIONS

CONTEXTUAL INQUIRY



CHPL LIC Inner lobby observations

	A	B	C	D	E	F	G
1	Sunday Mon 12/7 2:30-3:00	Fri. Tues 12/9 11:00 INNER L.	Date: Wed. 11/18 10:15-11:15	Date: Tues 8:30	Fri. Wed 12/9 3:00 INNER L.	Jamie 12/5. Tues. 3:30	Jamie 12/6 3:30
2	Lots of people stopping to look at AMH window even if they're not returning books	4 adults w/ kids & 5 adults alone watching the AMH	Nearly every child (+ adult) stopped (not in their hands when they saw the fish. All of them interacted with the statues in some way.	While several groups browsed through, nearly ignoring each other.	6 adults w/ kids & 5 adults alone watching the AMH	Ten people returned books. Eight helped women with kids return. Thirty-five people passed through the lobby.	Eleven people returned film. 31 myBook people passed through the library
3	Several people stop to look at the bulletin board (5-7 in 30 min) - pamphlets on right of window seat a lot more interest (can't see pamphlets on the left	16 folks returning books. 1 kid used the side stand, and 2 women were looking for the book return, looking right at it and still didn't see it.	One young woman watched videos on her laptop in the corner. Older woman did some kind of activity on her iPad. Both used the secure shelf at the door to hold their bags.	single moms with kids ranging, dropped off books and glanced at the AMH. Three kids grabbed pamphlets to play with while one mom hit the restroom & the other headed to the YA/ room - several parents used the AMH to keep multiple kids while they hit the bathroom. (ok)	Of the 10 people (or families) returning books, 10 looked around and watched the AMH. Five kids pass the kids stand for a better view.	Three people used the stand to browse books.	Two people used the stand when returning books
4	One woman returning materials seemed confused that the two different slots are no longer labeled "books and media"	3 people looking at newspapers in sections, 3 at the right side brochures. 1 at bottom above trivia strip.	A teen got a tutoring lesson in (certain) kinds of thinking.	Counting once some by to wipe the inner panes of the glass.	4 people browsed the newspapers, all three times they took a picture, and one lady took it.	Eight of the people returning books, stopped to watch AMH (adult and children).	Thirteen of the people returning books stopped to watch AMH (adult and children).
5	Every family with kids that returned books stopped to look in the AMH window	16 people went into bathrooms. 3 used the water fountains, one to fill a water bottle	It's one of the few common spaces where the different demographics come up against each other. Lots of older folks smiling at the kids	Slow & few people (who had multiple items to return) went down and check after each return, like they weren't sure they'd slow down.	Several people browsed the bathrooms, but most of them seemed not to be waiting on someone and not long. One person took one.	One person stepped out of the inner lobby to talk on cell phone.	Three people stepped out of the inner lobby to take cell phones.
6	3 different people looked through newspapers (1 repeat visitor)	1 lady brought a crying baby out of the library to try and calm her down	Out of seven (two 7-8) people, one came through, only one stopped to look at the TV screens.	Asian families were the most likely to pick up the printed paper.	The majority of people (all) just walked straight through the lobby without looking at or doing anything.	Four people perused any remaining pamphlets from right side of the AMH and two people took pamphlets from "Our Town" display on left side. Four people took papers.	Three people took pamphlets from right side of the display. Two people took papers.
7			Overall the lobby is a place where people and members are open to a slight pause before getting back to what				Eight people

Observations | Sensors

MUSIC
3:40 / 8:03

LISTEN, DON’T FOLLOW

SURVEYS? MEH.

USER

INTERVIEWS

PERSONAS

ZACH SMITH

MLD PERSONAS

OVERHEARD:

I have an XBOX and PS3.

Stacey, get out of my room!

11 YEARS OLD

MERIDIAN MIDDLE SCHOOL

MAIN, MOST WEEKDAYS

GLADYS DAY

MLD PERSONAS

OVERHEARD:

Yes, I'd love to meet for lunch this week.

I think you'd really like "Invisible" by Patterson.

Back when I was first married, there weren't any credit cards. Remember when we had to wait for something we wanted?

I want to socialize
I want to be entertai
I want to learn (hov

"I didn't thi
retired!"

WHAT'S IT LIKE BEING GLADYS?

Lives life at a relaxed pace, but always has something to do.

Is famous for baking a

Life is good!

I thought I
working f
but we w
conserv
our sa

LINDSEY MANNING

MLD PERSONAS

OVERHEARD:

Hopping for 8 minutes to myself today.

Would you pick up some printing and on your way home from work?

Yes, we can watch "Cars" again.

We're going to have breakfast for dinner!

I need a space
I need (my kids) to learn
I need (my kids) to be entertained

NEEDS

IT YEARS OLD

MARRIED, TWO KIDS (3&5)

STAY AT HOME MOTHER, HOMEMAKER

REVERSTONE, TWICE WEEKLY

WHAT'S IT LIKE BEING LINDSEY?

Talks to her best girlfriend on the phone nearly every day.

Likes watching

"I've been growing a lot of vegetables this year. It saves money and is fun."

I always wanted to have a family.
Even th

My husb

JACK BRIDGER

39 YEARS OLD

SEPARATED

HONORABLE DISCHARGE

MAIN, THREE TIMES WEEKLY

o my work

NEEDS

ow, I'm working at the AT&
. But it's just a temporary
g; I'd like to make more mon

I'm hoping to some place in dian that needs y skills. Searching or a job takes up so much time!

Plus, I love being close to the mountains. If only I could afford more tanks of gas!

See, I don't want to

JACKS GOALS

Provide for his son.

Buy a house.

Get out to the mountains
used to.

JOURNEY MAPS

1. See book recommendation in library newsletter
2. Place hold on book through library website
3. Receive notification email
4. Travel to library
5. Park in lot
6. Enter building
7. Take child to youth services department
8. Locate reserve shelf
9. Locate item on shelf
10. Reclaim child from children’s room
11. Walk to self-check machine
12. Interact with library worker
13. Exit building

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1 Call the Library

2 Listen to options

> Selects #2 "Speak to a Librarian"

3. Patron waits for ___ time in phone queue

4 Roseville phone reference greets patron

5 "I want to reserve the small mtg room"

6 Patron waits while staff logs in

7 Patron answers

- date
- name on reservation
- contact name, #, e-mail
- time
- expected attendance

8. Patron listens to food policy

9 Patron receives verbal confirmation of booking

Day-of Meeting

1 Park in lot

2. Enter Library

3. Wait in line at service desk

4 Ask for directions to a room reserved

5. Walk upstairs to the ~~board room~~ reference desk

6. Check in at reference desk

7 Go to board room

8 Hold meeting

LIBRARIANS ARE DESIGNERS

WHAT IS DESIGN?

ARRANGING THINGS FOR A PURPOSE

Absolutely
NO
Cell-Phones
Eating
Or
Drinking
In The
Library

THE ROLE OF THE DESIGNER IS THAT OF A GOOD HOST ANTICIPATING THE NEEDS OF THEIR GUEST.

Design Thinking for Educators

VERSION 2

Download Toolkit

HOME DESIGN THINKING DESIGN EXAMPLES ABOUT THE TOOLKIT SHARE A STORY

Design Thinking for Educators is...

A creative process that helps you design meaningful solutions in the classroom, at your school, and in your community. The toolkit provides you with instructions to explore Design Thinking.

Watch
WHY DESIGN THINKING? (3:02)

Get Toolkit Now!

v.2

new edition

We listened to your feedback, and are excited to share the 2nd Edition of the Design Thinking for Educators Toolkit! The updated toolkit includes the new Designer's Workbook, more examples of teachers using Design Thinking, and updated methods to better suit your needs.

Teachers using Design Thinking

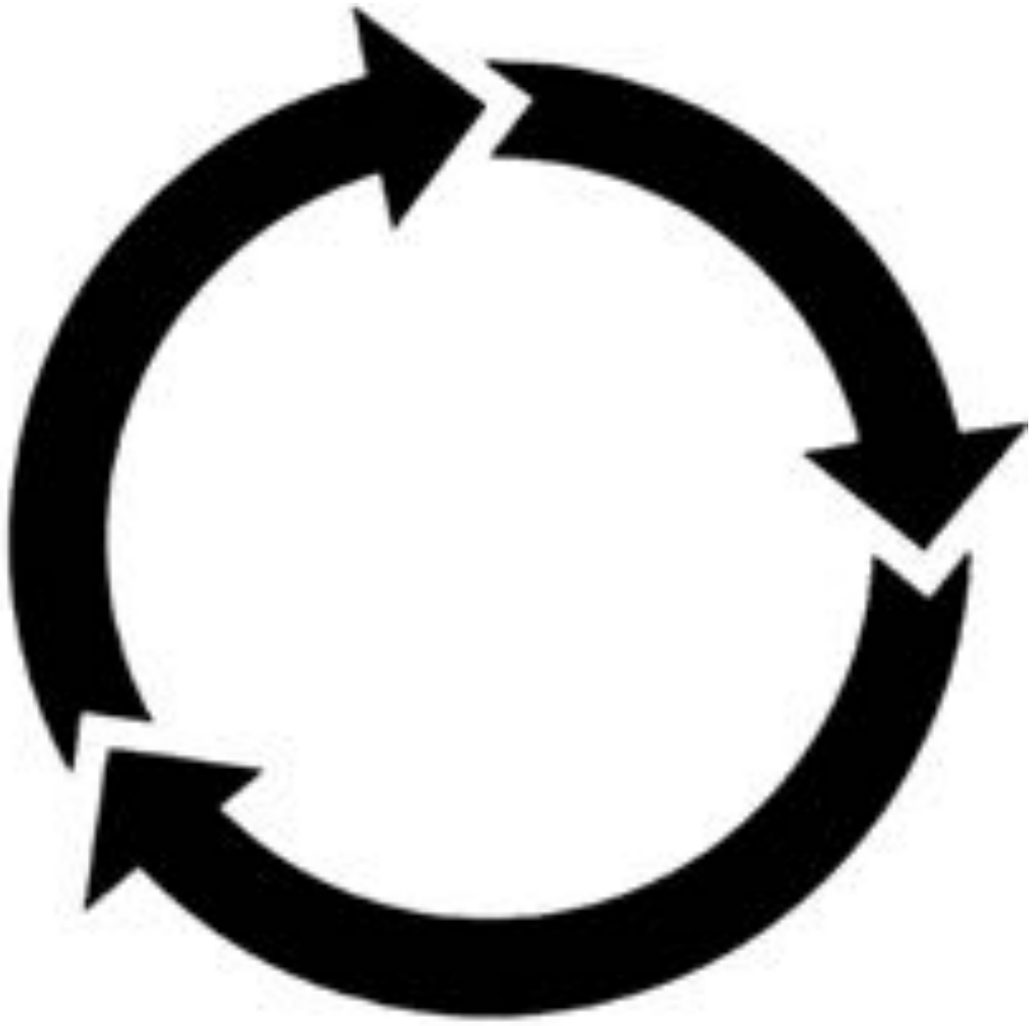
Lessons in Creativity from IDEO,
America's Leading Design Firm

The Art of Innovation

Tom Kelley
with Jonathan Littman

WHY DO KITCHEN TOOLS HURT MY HANDS?

UNDERSTAND
OBSERVE
PROTOTYPE
EVALUATE
IMPLEMENT



ush it with a wave.

HOW MIGHT WE...?

GROUP + NEED

HOW MIGHT WE GET MORE SENIOR CITIZENS TO USE THE LIBRARY?

WARNING

HOW MIGHT WE CREATE A DIGITAL SKILLS CLASS FOR SENIOR CITIZENS?

WARNING

HOW MIGHT WE CREATE RELEVANT DIGITAL SERVICES FOR THE MORNING SENIOR CITIZEN CREW?

BETTER

TOUCHPOINTS

burtarum fuarum: et concubuit cum
Isburtanna nora sua. Quod cum
audisset Iudas: et ratus esset meretricem
eam: declinavit ad eam. Dixitque ei: Da
mihi ut coeam tecum. Nesciebat enim quod
nora sua esset. Quae respondit: Quid mihi
dare vis ut coeas mecum? Ait ille: Mittam
tibi hedum de gregibus meis. Et rursum
dixit: Dabis mihi aliquida pignus donec
mittas quod promisisti? Ait illa: Quod vis
accipe. Dixit ei: Quem? Respondit: Annu-
lum tuum et armillas et baculum quem
manu tenes. Dedit ergo ei et concubuit
cum ea: quae concepit de illo. Surrexit
illa et abiit: deposuitque vestimenta quae
sumpserat et reassumpsit indumenta vi-
duitatis suae. Misit Iudas hedum per
amicum suum Odollamitem ut reciperet
pignus quod dederat mulieri: et non in-
venit eam. Interrogavitque homines loci
illius dicens: Ubi est meretrix quae sedebat
in bivio? Responderunt: Nulla fuit hic
meretrix. Reversus ad Iudam nuntiavit
ei: Non inveni eam: sed et homines loci
illius dixerunt mihi quod meretrix non
sederit ibi. Dixit Iudas: Habeat sibi quod
dedi: non enim possumus ab hoedo red-
arguere eam. Post tres autem menses
nuntiatum est Iudae dicentes: Thamar
nora tua fornicata est: et apparet ex
fornicatione uterus eius. Dixit Iudas:
Producite eam ut comburatur. Quae
cum educeretur misit ad socerum suum
dicens: De viro cuius haec sunt, ipse
concepi. Dixitque: Cognosce cuius sit
annulus et armillae et baculus iste. Quod
cum agnovisset Iudas ait: Iustificata est
Thamar magis quam ego: quia non dedi
eam Sela filio meo uxorem. Postea non
cognovit eam ultra. Tempore autem quo
pariebat: apparuerunt gemini in utero
eius. Cumque parturiret unus eorum
misit manum: in qua ligavit obstetrix
coccinum dicens: Iste primus egredietur.
Qui cum retraxisset manum suam: statim
egressus est frater eius. Dixitque mulier:
Quare divisa est super te maceria? Et
propterea vocatum est nomen eius Pha-
res. Postea egressus est frater eius: in
cuius manu coccinum fuerat: et vocatum
est nomen eius Zara. Erat autem Ioseph
adductus in Aegyptum: et emit eum Pu-
tiphar eunuchus Pharaonis princeps
exercitus: vir Aegyptius de manu Ismae-
litarum a quibus perductus fuerat. Fuit-
que Dominus cum eo: et erat vir cuncta
prosperans in domo domini sui. Qui
intuens quod Dominus esset cum eo: et
omnia quae faceret Dominus dirigeret in
manibus eius: invenit gratiam coram eo
et ministrabat ei. Qui constituit eum
super domum suam: et omnia quae pos-
sidebat tradidit potestati eius. Benedixit
domum Aegyptii propter Ioseph: et mul-
tiplicavit cuncta quae habebat in agro et
in domo. Nihil penitus noverat nisi panem
quo vescebatur. Erat autem Ioseph pul-
cher forma et decorus aspectu. Factum
est post verba haec: ut domina illius
coniceret oculos in Ioseph: et diceret ei:
Dormi mecum. Qui nolens consentire
dixit ad eam: Ecce dominus meus omni-
bus mihi traditis ignorat quae habeat
secum in domo: nec quidquam est quod
non in meam potestatem cesserit: nec
quemquam habet potiorem me: sed ne-
que aliquid mihi interdixit nisi te quae
uxor eius es. Quomodo ergo possum hoc
malum facere et peccare in Deum meum?
Haec et his similia cum illa per singulos
dies ad eum diceret: ille nullatenus ac-
quiescebat petitioni eius. Factum est
autem quasi per occasionem: ut introiret
domum et operis quae agebat faciendi
gratia: nullo de familia domi illo tempore
existente. Apprehensa vestimento eius
dixit: Dormi mecum. Qui relinquens
vestimentum in manibus eius fugit et
exiit foras. Quae videns se illusam et
vestimento viri sui retento: vocavit ad se
homines domus suae et ait: Videte ne
illudere nobis voluerit vir iste. Introivit
ad me ut dormiret mecum: quod cum
ego exclamassem: et audisset vocem
meam: reliquit vestimentum quod tenebat
et fugit. Quo dicto: et illa vestimento
viri sui retento: exspectavit dominum
suum. Et locuta est ei: Ingressus est ad
me servus Hebraeus quem adduxisti:
ut illuderet mihi. Quod cum audisset
quasi verba uxoris suae dicentis: Haec
facta sunt mihi servus tuus: iratus est
furore. Et tradidit eum in carcerem in
quo vinci regis custodiebantur. Fuit
ergo ibi in custodia. Misericordia autem
Domini adjuvit eum: et dedit illi gratiam
coram principe carcerum. Qui omnes
qui in custodia tenebantur Ioseph com-
misit: et quidquid fiebat sub eo: ipse
faciebat. Princeps carcerum non inspi-
ciebat ea quae in manu illius erant: quia
Dominus erat cum eo: et quidquid ipse
faciebat: Dominus prosperabat. Factum
est autem post haec: ut peccarent duo
eunuchi Pharaonis pincerna et pistor
domini sui regis Aegypti. Et iratus
contra eos Pharao propter duplicem
principatum pincernae et pistoris: tradi-
dit eos custodiae principis militiae in
carcerem in quo Ioseph vinctus tenebatur.
Dixitque princeps militiae ad Ioseph:
Ut sit tecum: et ministret tibi. Et
custodiebantur in carcere. Somnium
vidit uterque per noctem: unusquisque
ordine suo: et mane facto ingressus ad
eos Ioseph: vidit eos tristes. Interro-
gavitque eos dicens: Cur tristiores hodie
facies vestrae quam solent esse cae-
teris? Qui dixerunt: Somnium vidimus
et non est qui interpretetur. Ait Ioseph:
Nonne Dei est interpretatio? Narrate
mihi quod vidistis. Narravit primus
pincerna somnium suum: et dixit: Vidi
coram me vitem: in qua erant tres pal-
mites: quae paulatim germinare coepit
et post flores uvas maturuisse: et calicem
Pharaonis in manu mea: tuli uvas et
expressi eas in calicem: et dedi regi
potum. Dixit ei Ioseph: Hoc est quod
dicitur: Tres palmites: adhuc tres dies
sunt: et post triduum recordabitur Pha-
rao ministerii tui: et reddet tibi locum
tuum: et tradidit calicem in manu eius
sicut prius: quando pincerna fuisti. Sed
memento mei cum bene tibi fuerit: et
facias mecum misericordiam: ut suggeras
de me Pharaoni: et educas de carcere
hoc. Quia furto ablatus sum de terra
Hebraeorum: et hic quoque nihil feci
indigni: ut mitterer in lacum. Videns
pistor quod prosperum somnium dixisset
pincerna: ait ad Ioseph: Et ego vidi
somnium: videbam tres canistros far-
inae super caput meum: et in canistro
superiore cuncta quae coquuntur arti-
ficio pistoris: et volucres comedebant ex
eis. Respondit Ioseph et ait: Haec est
interpretatio somnii: canistri tres: adhuc
tres dies sunt: et post triduum auferet
Pharao caput tuum et suspendet te in
cruce: et devorabunt volucres carnes tuas.
Tertia autem die natalis erat Pharaonis:
qui faciens convivium omnibus pueris
suis: recordatus est inter epulas pincer-
nae et pistoris principum: et reddidit
pincernae locum suum: ut porrigeret
poculum Pharaoni: pistorem autem
suspendit: ut implerentur somnia quae
Ioseph interpretatus fuerat. Pincerna
vero non recordatus est Ioseph: sed
oblitus est eum. Transactis autem duo-
bus annis: vidit Pharao somnium. Et
putabat se stare juxta alveum fluminis:
de quo ascendebant septem boves pulchri
nimis et grassae carnis: et pascebantur
in locis palustribus. Et ecce alii septem
boves egredientes de flumine: horridi
aspectu et nimis macilenti: steterunt
juxta boves priores in ripa fluminis:
et comederunt boves macilenti septem
boves pulchritudine et crassitudine
pares. Evigilavit Pharao: et rursum
dormivit. Et vidit alterum somnium.
Septem spicae ascendebant in culmo uno
plenae et pulchrae: et ecce aliae septem
spicae graciles et morbo adustae: ger-
minantes post illas devorabant pulchras
illas et plenas. Evigilavit Pharao: et
intellexit somnium. Mane autem facto
pavore perterritus: misit ad cunctos
magos Aegypti et omnes sapientes eius:
narravitque eis somnium suum: et non
erat qui interpretaretur ea Pharaoni.
Tunc pincerna locutus est ad eum: Re-
cordor hodie peccati mei. Iratus rex
servis suis: tradidit me et pistorem
principi militiae: et fuimus in carcere
uno. Vidimus somnium: ego et ille:
et interpretatus est nobis adolescens
Hebraeus servus principis militiae: cui
narravimus somnia: et quae interpre-
tata sunt: ita et evenerunt. Me enim
reddidit officio meo: et pistorem suspen-
dit. Pharao autem accersito Ioseph de
carcere: cum tonsus et mutatis vestibus
introisset ad eum: dixit ei: Vidi somnium
et non est qui interpretetur: quod audivi
te dicere interpretari somnia. Respondit
Ioseph: Non est in me: Deus respondebit
prospera Pharaoni. Narravit ergo Pha-
rao somnium suum: Videbam in somnio
stans me super ripam fluminis: de quo
ascendebant septem boves pulchri nimis
et grassae carnis: et pascebantur in locis
palustribus. Et ecce alii septem boves
egredientes de flumine: pessimi et macil-
enti nimis: quales in omni terra Aegypti
non vidi deteriores: et comederunt boves
priores septem pingues: et intraverunt
in ventres suos: nec apparuit in eis
quidquam: sed similes fuerunt ante
quam comederent: sic et post: et evigi-
lavi. Vidi rursum in somnio septem
spicas ascendere in culmo uno plenas et
pulchras: et ecce aliae septem graciles
et morbo adustae: germinantes post illas
devorabant pulchras illas et plenas.
Dixi ergo hariolis: sed nullus est qui
mihi valeat indicare. Dixit Ioseph: So-
mnium Pharaonis unum est: quae facturus
est Deus ostendit ei. Septem boves pul-
chri: septem spicae plenae: septem anni
ubertatis sunt. Et septem boves macil-
enti et graciles qui ascenderunt post eos:
septem anni sunt: et septem spicae in-
anes et adustae: quae germinaverunt
post eas: septem anni futurae sunt fa-
mis. Hoc est quod locutus sum ad Pha-
raonem: quae facturus est Deus ostendit
ei. Ecce venient septem anni: et erit
ingens fertilitas in omni terra Aegypti.
Consurgent post eos septem anni alii
tanti: et oblivio cuncta consumet ubertatis
antiquae. Quae vastabit terram: et
ignorabitur magnitudo futurae sterilitatis
prae ea quae praecesserat: tanta enim
erit. Quod autem vidisti ad eundem
Pharaonem bis pertinere somnium: in-
dicium est firmum sermonis: et velocia
quae facturus est Deus. Nunc ergo
provideat Pharao virum sapientem et
industrium: et praeponat eum terrae
Aegypti: faciatque ut constituat curatores
per cuncta regna: et quinta fruges terrae
per septem fertilitatis annos congregent
futurae famis: et recondantur in horreis
ad custodiendum: ut reservetur populo
in annis famis: et non pereat. Placuit
consilium cunctis: et omnibus ministris
eius. Dixitque Pharao ad eos: Num
invenire possumus talem virum qui
spiritu Dei plenus sit? Et ait ad Ioseph:
Quia ostendit tibi Deus quae locutus es:
non est tam sapiens et tam similis tui.
Tu eris super domum meam: et ad im-
perium tuum cuncta populus tuus ado-
rabit: uno tantum regni solio te prae-
cedam. Et rursum: Ecce constitui te
super omnem terram Aegypti. Tradidit-
que annulum de manu sua in manum
eius: et vestivit eum stola byssina: et
collo torquem auream circumdedit. Fe-
citque eum ascendere in secundo cur-
ru suo: praecedente praecone et clamante
ut omnes coram eo genu flectant: et
constituit eum super omnem terram
Aegypti. Dixitque ad eum: Ego sum
Pharao: absque te non movebit quisquam
manum aut pedem in omni terra Aegypti.
Vocavitque nomen eius lingua Aegyptia
Salvatorem mundi. Et dedit illi uxorem
Aseneth filiam Putiphare sacerdotis
Heliopoleos. Egressus est ergo Ioseph
ad terram Aegypti. Erat autem triginta
annorum cum staret in conspectu Pha-
raonis regis Aegypti. Et circuivit uni-
versam terram Aegypti. Transactis
autem septem annis fertilitatis: quae
evenerunt terrae in satorum ubertatem:
congregavit omnes fruges quae nascebantur
in terra Aegypti per septem annos: et
reposuit frumenta in urbibus: ut quae
circa unamquamque civitatem erant
agri: illius civitatis fruges reponerentur
in horreis. Congregavit ergo Ioseph
frumenti quasi arenam maris: ingens
nimis: donec cessaret numerum: quia
innumerabilis multitudo erat. Antequam
veniret annus famis: nati sunt Ioseph
duo filii: quos peperit Aseneth filia Pu-
tiphare sacerdotis Heliopoleos. Vocavitque
Ioseph nomen primogeniti Manasse: dicens:
Oblivisci me fecit Deus omnium laborum
meorum et cunctae domus patris mei.
Secundum autem vocavit nomine Ephraim:
Crescere me fecit Deus in terra paupertatis
meae. Completi sunt septem anni ubertatis
qui fuerunt in terra Aegypti: et ceperunt
venire septem anni penuriae: sicut praedixit
Ioseph: et fames in universis regionibus:
cuncta autem terra Aegypti fame labo-
rabat. Clamavitque populus ad Pharaonem
pro pane. Cui dixit rex: Ite ad Ioseph:
quidquid ipse vobis dixerit: facite. Cum
autem fames invasisset omnem terram:
aperuit Ioseph horrea universa: et vendebat
Aegyptiis: quibus dura premebat fames
terra eorum. Sed et ad Ioseph omnes
provinciae venire et emere frumenta
compellebantur: quia praevaluerat fames
in cunctis regionibus. Cognovit autem
Iacob quod venalia frumenta haberentur
in Aegypto: dixitque filiis suis: Quare
negligentes videmini? Audivi frumenta
venalia esse in Aegypto: descendite et
emite nobis necessaria: ut vivamus et
non moriamur. Descenderunt ergo fratres
Ioseph decem ut emerent frumenta in
Aegypto. Benjamin autem fratrem suum
non misit cum eis: dixit enim ne forte
illi quid mali occurreret in via. Venerunt
ergo filii Israel inter alios qui ad emendum
pergebant: erat enim fames in terra Cha-
naan. Ioseph autem erat princeps in terra
et ipse vendebat cunctis populis emptionem
frumenti. Venerunt ergo fratres eius et
adoraverunt eum prostrati in terram.
Quos cum vidisset Ioseph: agnovit eos:
et quasi ignorans loquebatur ad eos
asperum: et dicebat: Unde venistis? Qui
dixerunt: De terra Chanaan ut emamus
cibos. Agnovit ergo Ioseph fratres suos:
et illi non cognoverunt eum. Recordatus
somniorum quae olim viderat: ait ad eos:
Exploratores estis: ut videatis infirmiora
terrae ingressi. Qui dixerunt: Non est
ita domine: sed servi tui venerunt ut
emant cibos. Omnes filii unius viri sumus:
pacifici sumus: non sunt servi tui explo-
ratores. Quibus ille: Aliter, inquit, se
habet veritas: infirmiora terrae videre
venistis. Qui dixerunt: Duodecim fratres
sumus servi tui filii Israel patris nostri:
unus non est super: et minimus cum
patre nostro est hodie in Chanaan: et
unus recessit a nobis. Ait Ioseph: Hoc
ipsum quod locutus sum ad vos dicentes:
exploratores estis: sic probabo vos. Per
salutem Pharaonis exploratores estis:
non egredietur hinc frater vester minimus
nisi venerit frater eius. Mittite ex vobis
unum qui adducat fratrem suum: vos
autem eritis in custodia: ut probentur
sermones vestri utrum vera an falsa
dicatis. Alioquin per salutem Pharaonis
exploratores estis. Tradidit ergo eos
custodiae tribus diebus. Die autem tertio
eduxit eos de carcere: et ait: Si vultis
vivere: unus de fratribus vestris ligetur
in domo carceris: vos autem ite et portate
frumenta quae emistis: et fratrem vestrum
minimum adducite ad me: ut probentur
sermones vestri: et non moriamini. Quod
illi libenter se facturos pollicebantur.
Dixerunt ergo ad invicem: Recte patimur
haec: quia peccavimus fratri nostro:
videntes angustiam animae eius dum
deprecaretur nos: et non audivimus eum:
idcirco venit super nos haec tribulatio.
Respondens autem unus eorum nomine
Ruben: dixit: Nonne dixi vobis: Nolite
peccare in puerum: et non audistis me?
Ecce sanguis eius requiritur. Nesciebant
autem quod Ioseph audiret eos: eo quod
per interpretem loqueretur ad eos. Qui
avertens se a conspectu eorum flevit.
Reversusque ad eos: et loquens ad illos
tollens Simeon: ligavit coram eis. Et
praecepit famulis suis ut implerent sac-
cos eorum frumento: et reponerent pecu-
niam unius cujusque in sacco suo: et
dederent eis viaticum in via. Quibus
ita impletis: imposuerunt frumenta in
asinos suos: et profecti sunt. Unus autem
eorum aperuit saccum ut daret pabulum
asino suo in diversorio: et vidit pecuniam
in ore sacci. Dixitque fratribus suis:
Reddita est pecunia mea: ecce habetur
in sacco meo. Et obstupuerunt universi
et mirati sunt dicentes ad invicem: Quid
est hoc quod fecit Deus nobis? Venerunt
ad Iacob patrem suum in terram Chanaan:
et nuntiaverunt ei omnia quae acciderant
sibi: dicentes: Locutus est dominus terrae
asperum ad nos: et putavit nos explo-
rare regionem. Cui diximus: Pacifici
sumus: nec machinamur insidias: duo-
decim fratres sumus filii patris nostri:
unus non est super: et minimus cum
patre nostro est in Chanaan. Dixit ad
nos: Per hoc cognoscam quod veri sitis:
unum de fratribus vestris relinquite apud
me: et tollentes necessaria domibus vestris
abite in terram meam: et fratrem vestrum
adducite mihi: et sciam quod non sitis
exploratores: sed veri homines: et fratrem
vestrum reddam vobis: et negotiationem
facite in terra. Haec cum dixissent: et
effunderent saccos suos: inventa est
unius cujusque pecunia in sacco suo.
Quam cum viderent cum patre suo et
fratribus: obstupuerunt. Dixitque Iacob
pater eorum: Me filiis meis orbastis:
Ioseph non est: Simeon non est: et Ben-
jamin tollere vultis: in me hoc malum
totum recidit. Respondit Ruben patri
suo: Duos filios meos occide si non red-
uxero eum tibi: trade illum in manus
meas: et ego illum tibi restituam. Ait
ille: Non descendet filius meus vobiscum:
frater ejus mortuus est: et ipse solus
remansit: si quid ei adversi in via quam
ingredimini acciderit: deducetis canos
meos cum dolore ad inferos. Gravis fames
in terra: et ante paucos dies quam
consumerent frumenta quae attulerant
de Aegypto: dixit ad eos pater: Revertimini
et emite nobis paululum escarum. Cui
respondit Iudas: Denuntiavit nobis vir
ille: dicens: Non videbitis faciem meam
nisi frater vester minimus vobiscum
fuerit. Si ergo mittere fratrem nostrum
tecum vis: descendimus et emimus tibi
necessaria. Si autem non vis: non des-
cendimus: dixit enim nobis: Non videbitis
faciem meam absque fratre vestro mini-
mo. Ait Israel: Cur hoc malo mihi
fecistis ut indicaretis ei habere vos
fratrem? Qui dixerunt: Interrogavit
vir ille per ordinem de nobis et cognatione
nostra dicens: Vivit pater vester? Habetis
fratrem? Et quae interrogatus sum ei
indicavi: numquid potui scire quod
dicturus esset: Adducite fratrem vestrum?
Dixit Iudas ad Israel patrem suum:
Mitte puerum mecum: et proficiscamur
atque vivamus: et non moriamur et nos
et tu et parvuli nostri. Ego suscipio
puerum: de manu mea requiretur: si non
reduxero eum et statuero coram te: ero
reus peccati in te omni tempore. Nisi
enim moram fecissemus: jam vicissim
bis venissemus. Dixit ergo ad eos pater
eorum Israel: Si sic necesse est ut
aliter fieri non potest: tollite de optimis
terrae fructibus in vasis vestris: et
deferte viro munuscula: resinam et mel
aromata et myrram: terebinthum et
nuces et amygdalas. Duplicem pecuniam
secum deferte: et illam quae reversa est
in ore sacci reportate: ne forte error
fuerit. Sed et fratrem vestrum tollite:
et ite ad virum. Deus autem meus
omnipotens det vobis gratiam coram
eo: et remittat vobiscum fratrem vestrum
quem tenet: et hunc Benjamin. Ego
autem sicut orbatus sum filiis: ita et
orbabor. Tulerunt ergo viri munera
haec: et duplicem pecuniam secum
tulerunt: et Benjamin: et profecti sunt
descenderuntque in Aegyptum: et steterunt
coram Ioseph. Quos cum vidisset Ioseph
habentes secum Benjamin: dixit ad
procuratorem domus suae: Introduc viros
domum: et occide victimas: et para
convivium: quia mecum comedent hodie.
Quod ille impletum est: introduxit viros
domum. Qui timentes eo quod introducti
essent domum: dixerunt: Propter pecuniam
quae reversa est in saccis nostris primum
introducti sumus: ut occasionem quaerat
et irruat in nos: et tollat nos in servitutem
cum asinis nostris. Accedentes ergo ad
procuratorem domus: locuti sunt ei in
vestibulo dicentes: Obsecramus domine:
descendimus olim ut emamus cibos: et
cum venissemus ad diversorium: aperuimus
saccos: et invenimus pecuniam unius
cujusque in ore sacci: pondere adaequatam:
quam nunc reportavimus: sed et alium
argentum attulimus ad emendum cibos:
non enim scimus quis posuerit pecuniam
in saccis nostris. Respondit ille: Pax
vobiscum: nolite timere: Deus vester et
Deus patris vestri dedit vobis thesauros
in saccis: pecuniam enim vestram bene
recepi. Et eduxit ad eos Simeon. Introduc-
tosque in domum Ioseph: dedit aquam
ad lavandos pedes: et pabulum asinis
eorum. Qui praeparaverunt munera donec
veniret Ioseph meridie: audierant enim
quod ibi comesturi essent panem. Cum
autem ingressus esset Ioseph domum:
obtulerunt ei munera tenentes in manibus
suis: et adoraverunt eum prostrati in
terram. Quos benigne salutans: interro-
gavit dicens: Salvus est pater vester
senex de quo dixistis mihi? Adhuc vivit?
Qui responderunt: Salvus est famulus
tuus pater noster: adhuc vivit. Et incli-
nantes se adorabant eum. Cumque levasset
oculos Ioseph: vidit Benjamin fratrem
suum uterinum: et ait: Iste est frater
vester minimus de quo dixistis mihi?
Et rursum: Deus, inquit, misereatur tui
fili mi. Festinavitque egredi: quia com-
moti sunt viscera ejus super fratre suo:
et quaerebat ubi lacrimas posset effundere.
Cumque introisset cubiculum: flevit ibi.
Et lotis postea faciem egressus continuit
se: et praecepit ut ponerentur panes.
Quibus appositis: seorsum Ioseph et seorsum
fratres ejus: sed et Aegyptii qui simul
vescebantur seorsum: quia non poterant
Aegyptii convivari cum Hebraeis: quia
profanum hoc apud eos est. Sedebant
autem coram eo primogenitus secundum
primogenitum suum: et adolescentior
secundum aetatem suam: et mirabantur
fratres. Et tollebantur de conspectu ejus
partes: quae mittebantur Benjamin quinta
pars: et implebantur vasa eorum: et
bibebant et inebriabantur cum eo. Praecepit
autem Ioseph procuratori domus suae
dicens: Impone saccis virorum cibos
quantum possunt portare: et pecuniam
unius cujusque in ore sacci: et scyphum
meum argenteum in ore sacci minimi
cum pretio frumenti sui. Qui fecit sicut
praeceperat Ioseph. Mane facto dimissi
sunt cum asinis suis. Cumque egressi
urbem longius processissent: dixit Ioseph
procuratori suo: Surge et persequere
homines: et comprehensos dic: Quare
pro malis bona reddidistis? Quare furati
estis poculum in quo domino meo libare
solet et in quo ipse auguratur? Male
fecistis quae perpetrastis. Quos ut
comprehendit: locutus est eis verba haec.
Qui dixerunt: Quare dominus noster
loquitur sermones hujuscemodi? Absit
hoc a servis tuis ut tale facinus perpetrent.
Pecuniam quam invenimus in ore sacco-
rum reportavimus ad te de terra Chanaan:
quomodo ergo suspicaris nos furatos
aurum vel argentum de domo domini tui?
Apud quemcumque servorum tuorum
inventum fuerit quod quaeris: sit ipse
mortuus: et nos servi erimus domino
nostro. Ait ille: Sit juxta vestrum
sermonem: apud quem inventum fuerit
ipse mihi serviet: vos innocentes eritis.
Festinantes ergo deposuerunt singuli
saccos in terram: et aperuerunt unusquisque
suum. Quos ille perscrutatus: coepit a
majore usque ad minimum: et inventus
est scyphus in sacco Benjamin. Qui
scissis vestimentis: onerati sunt unusquisque
asino suo: et reversi sunt in civitatem.
Intravitque Iudas cum fratribus suis
domum Ioseph: et adhuc ille ibi erat:
et ante eum corruerunt in terram. Dixit-
que eis Ioseph: Quid est hoc quod fecistis?
An ignorastis hujuscemodi hominem
posse me divinationis scientia explere?
Ad quae Iudas: Quid respondere, inquit,
possumus domino meo loquenti? Aut
quam habemus justificationem? Deus
invenit iniquitatem servorum tuorum:
ecce omnes servi sumus domini mei tam
nos quam ille apud quem inventus est
scyphus. Ait Ioseph: Absit a me ut hoc
faciam: ille qui inventus est furto tenebit
mihi servus erit: vos autem abite sani
ad patrem vestrum. Accedens autem
propius Iudas: dixit: Obsecro domine
loquatur servus tuus verbum in auribus
tuis: et ne indigneris famulo tuo: tu enim
es post Pharaonem maximus. Dominum
meum interrogasti: habemus patrem
senem et puerum parvum qui natus est
ei in senectute sua: cujus frater mortuus
est: et ipse solus remansit matri suae:
et pater illius diligit eum. Dixisti ergo
famulis tuis: Descendite ad me: et ponam
oculos meos super eum. Et nos locuti
sumus domino meo: Non potest puer
relinquere patrem suum: si enim dere-
liquerit eum: morietur. Dixisti ergo
servis tuis: Nisi frater vester minimus
descenderit vobiscum: ultra non videbitis
faciem meam. Ascendimus ergo ad famu-
lum tuum patrem nostrum: et narravimus
ei omnia quae dixerat dominus noster.
Dixitque pater noster: Revertimini et
emite nobis paululum escarum. Cui
diximus: Non possumus descendere: si
frater noster minimus vobiscum fuerit
descendemus: videre enim faciem viri
non possumus nisi frater noster minimus
nobiscum fuerit. Respondit famulus tuus
pater noster: Vos scitis quod duos mihi
genuerit uxor mea: unus egressus est
foras: et dixistis quod bestia comederit
eum: et hactenus non comparuit. Si
tollere voluerit hunc quoque de conspectu
meo: et ei quidquam adversi acciderit:
deducetis canos meos cum dolore ad
inferos. Nunc ergo cum ingressus fuero
ad famulum tuum patrem meum: et non
praesentem puerum viderit: quia pendet
ex ejus anima: morietur: et deducent
famuli tui canos patris nostri cum dolore
ad inferos. Ego enim famulus tuus
suscepi puerum a patre meo: dicens:
Si non reduxero eum tibi: ero reus
peccati in patrem meum omni tempore.
Nunc ergo maneat famulus tuus pro
puero servus domini mei: et puer ascendat
cum fratribus suis. Non enim possum
ascendere ad patrem meum puero non
mecum existente: ne videam malum quod
oppressurum patrem meum sit. Non
potuit ergo se Ioseph diutius continere
coram omnibus qui astabant: praecepitque
ut egrederentur cuncti foras. Et nullus
interfuit quando se Ioseph fratribus
suis recognoscendum praebuit. Elevavit-
que vocem cum fletu: quem audientes
Aegyptii: et domus Pharaonis audivit.
Dixitque Ioseph fratribus suis: Ego sum
Ioseph: adhuc pater meus vivit? Non
poterant respondere fratres: ita perterriti
sunt in conspectu ejus. Dixitque ad eos
mitius: Accedite ad me. Cumque illi
accessissent: ait: Ego sum Ioseph frater
vester quem vendidistis in Aegyptum.
Nolite pavere: nec vobis grave sit quod
venundati me huc sitis: ad conservandas
enim vitas misit me Deus ante vos in
Aegyptum. Biennium est enim quod
coepta est fames super terram: et adhuc
quinque anni restant in quibus non
possint arare et metere. Praemisit me
Deus ut reservetur vestri semen super
terram: et vivificet reliquias vestras in
regione multa. Non vestro consilio huc
missi estis: sed voluntate Dei: qui fecit
me quasi patrem Pharaonis: et dominum
universae domus ejus: et principem in
omni terra Aegypti. Festinate et ascendite
ad patrem meum: et dicite ei: Haec
mandat filius tuus Ioseph: Dominum
fecit me Deus omnis terrae Aegypti:
descende ad me: ne tardes. Habitabis
in terra Gessen: et eris juxta me tu et
filii tui: et filii filiorum tuorum: oves
tuae et armenta tua: et omnia quae
habere potuisti. Ibi te pascam: adhuc
enim quinque anni residui sunt famis:
ne pereas tu et domus tua: et omnia
quae possidere coepisti. Ecce oculi vestri
et oculi fratris mei Benjamin vident
quod os meum loquatur ad vos. Nuntiate
patri meo omnem gloriam meam in
Aegypto: et universa quae vidistis festinate
et adducite patrem ad me. Cumque
complexus esset Benjamin fratrem suum
flevit: et Benjamin pariter flevit super
collum ejus. Osculatus autem omnes
fratres suos: flevit super eos: et post
haec ausi sunt loqui ei. Fama autem
perlata est in domum Pharaonis: fratres
Ioseph venisse: et gavisus est Pharao
cum omnibus servis suis. Dixitque ad
Ioseph: Dic fratribus tuis: Hoc facite:
onerate jumenta vestra et pergite in
terram Chanaan: et tollite patrem vestrum
et cognationes vestras: et venite ad me:
ut det vobis optimam terram Aegypti:
et comedetis medullam terrae. Praecepto
quoque tibi ut hoc facias: tollite de terra
Aegypti plaustra parvulis vestris et
uxoribus: et adducite patrem vestrum:
et festinate huc reverti: quia optima
quaeque terrae vestrae vestra erunt.
Fecerunt ergo filii Israel sicut praeceperat
Ioseph: et dedit eis plaustra juxta
praeceptum Pharaonis: et cibaria in
itinere. Singulis quoque dedit vestimenta
mutatoria: Benjamin autem trecentos
argenteos et quinque vestes optimas.
Patri autem suo misit decem asinos
portantes de cunctis divitiis Aegypti:
et totidem asinas cum frumento et panibus
et cibis per viam. Dimisitque fratres
suos: et cum abirent: ait ad eos: Ne
irascamini in via. Qui ascendentes de
Aegypto: venerunt in terram Chanaan
ad patrem suum Iacob: et nuntiaverunt
ei dicentes: Ioseph filius tuus vivit: et
ipse dominatur in omni terra Aegypti.
Quibus auditis: quasi de somno gravi
consurgens: non credebat. Illi autem
per ordinem narrabant omnia quae dixerat
Ioseph. Quae ut vidit plaustra et omnia
quae miserat ad portandum: revixit
spiritus senis: et ait: Sufficit mihi si
adhuc Ioseph filius meus vivit: vadam
et videbo illum antequam moriar. Profectus
igitur Israel cum omnibus quae habebat:
venit ad puteum juramenti: et immolavit
victimas Deo patris sui Isaac. Dixitque
ei Deus per visionem nocte: Iacob Iacob.
Qui respondit: Adsum. Ait ille: Ego
sum fortissimus Deus patris tui: ne
timeas descendere in Aegyptum: quia in
gentem magnam faciam te ibi. Ego
descendam tecum illuc: et ego inde
adducam te revertentem: Ioseph ponet
manum suam super oculos tuos. Surrexit
ergo Iacob a puteo juramenti: et tulerunt
eum filii sui: parvuli et uxores in plaustris
quae misit Pharao ad portandum. Tulit-
que omnem substantiam quam possederat
in terra Chanaan: et venit in Aegyptum
cum omni semine suo. Filii ejus: nepotes
et neptes: omnis progenies sua. Hi sunt
nomina filiorum Israel qui ingressi sunt
in Aegyptum: Iacob et filii ejus. Primo-
genitus Iacob Ruben. Filii Ruben: Henoch
et Phallu et Hesron et Charmi. Filii
Simeon: Iamuel et Iamin et Ahod et
Iachin et Sohar et Saul filius Chananitidis.
Filii Levi: Gerson et Caath et Merari.
Filii Iuda: Her et Onan et Sela et Phares
et Zara. Mortui sunt autem Her et Onan
in terra Chanaan. Filii autem Phares:
Hesron et Hamul. Filii Issachar: Thola
et Phua et Iob et Semron. Filii Zabulon:
Sared et Helon et Iahelel. Hi filii Liae
quos peperit Iacob in Mesopotamia Syriae
cum Dina filia sua. Omnes animae
triginta tres. Filii autem Gad: Sephion
et Aggi et Suni et Esebon et Heri et
Arodi et Areli. Filii Aser: Iamne et
Iesua et Isui et Beria et Sara soror eorum.
Filii Beria: Heber et Melchiel. Hi filii
Zelpha quam dedit Laban Liae filiae suae:
et peperit eos Iacob: animae sedecim.
Filii Rachel uxoris Iacob: Ioseph et
Benjamin. Nati sunt autem Ioseph in
terra Aegypti: quos peperit ei Aseneth
filia Putiphare sacerdotis Heliopoleos.
Filii Benjamin: Bela et Bacher et Asbel
et Gera et Naaman et Echi et Ros et
Mophim et Ophim et Ared. Hi filii
Rachel quos genuit Iacob: animae quatuor-
decim. Filius Dan: Hasim. Filii Nephthali:
Iasiel et Guni et Iezer et Sellum. Hi filii
Balae quam dedit Laban Rachel filiae
suae: et peperit eos Iacob: animae septem.
Omnes animae quae ingressae sunt cum
Iacob in Aegyptum et egressae de femore
ejus: exceptis uxoribus filiorum ejus:
sexaginta sex. Filii autem Ioseph qui nati
sunt ei in Aegypto: animae duae. Omnes
animae domus Iacob quae ingressae sunt
in Aegyptum: septuaginta quinque.
Misit autem Iudam ante se ad Ioseph:
ut nuntiaret ei: et occurreret in Gessen.
Cumque venissent in terram Gessen:
junxit Ioseph currum suum: et ascendit
in occursum Israel patris sui in Gessen.
Et ostendit se ei: et ruens super collum
illius: inhaesit flens multo tempore.
Dixitque Israel ad Ioseph: Nunc dimitte
me ut laetetur senectus mea: quia vidi
faciem tuam: et superstes tibi relinquor.
Ioseph autem dixit fratribus suis et
domui patris sui: Ascendam et nuntiabo
Pharaoni: et dicam ei: Fratres mei et
domus patris mei qui erant in terra
Chanaan venerunt ad me: et sunt viri
pastores ovium: greges enim pascentes
fuerunt: et oves suas et armenta et
omnia sua adduxerunt secum. Cum ergo
vocaverit vos Pharao: et dixerit: Quae
est operatio vestra? Dicetis: Viri pastores
pecorum servi tui fuimus a pueritia usque
nunc et nos et patres nostri: ut habitetis
in terra Gessen: quia detestabile apud
Aegyptios omne pecus.

Uber Receipts
To: Aaron Schmidt
Your Sunday morning trip with Uber

Today at 8:11 18Oct 15

UR

UBER

OCTOBER 18, 2015

$16.90

Thanks for choosing Uber, Aaron

04:58am
3919 NE 41st Ave, Portland, OR

05:10am
7000 NE Airport Way, Portland, OR

CAR	MILES	TRIP TIME
uberX	5.46	00:11:59

FARE BREAKDOWN

Base Fare	1.50
Distance	8.46
Time	3.59
Subtotal	**$13.55**
Safe Rides Fee (?)	1.35
Airport Surcharge (?)	2.00
CHARGED	**$16.90**

You rode with JOHN

RATE YOUR DRIVER

SORRY,
NO CARNITAS.
Due to supply constraints, we are currently
unable to serve our Responsibly Raised® pork.
Trust us, we're just as disappointed as you, and
as soon as we get it back we'll let the world know.
CHIPOTLE

High fives!

Your campaign is in the
send queue and will go out shortly.

LIKE YOUR BLADES?
ORDER MORE AT
HARRYS.COM

OUR PACKAGING
IS CHANGING. A NEW,
BETTER VERSION IS
COMING SOON.

Absolutely
NO
Cell-Phones
Eating
Or
Drinking
In The

WARNING!

Niceville Public Library

Polite use of cell phones encouraged.

Thank you!

PARENTS
PLEASE USE
ONLY ONE TOY AT
A TIME FOR
PLAY IN THE
LIBRARY.
ALWAYS RETURN
ITEMS TO THE
CORRECT BAG.

Help the librarian!
If you clean up toys,
come to the Children's Desk
for a special prize!
ICPL

Please enjoy your
food and drink on
the First Floor only.

good
books
you may
have
missed

95
96
97
98
107
108

Boston Public Library
BIBLIOCYCLE
bpl.org/community

Edmonton Public Library

Communicating and Implementing Our Brand Personality

epl.ca

Our Personality

This wheel describes the personality and spirit of our brand. Each attribute is a value that impacts the appearance and tone of all communications, influencing everything from how a brochure is designed, to how a customer is helped, to how the phone is answered.

EPL shared values wheel

EPL is committed to opening a lifetime of learning, engagement and possibility for all Edmontonians. We achieve this by living the values inherent in our brand promise. Spread the words, and EPL Shared Values Wheel. Both are a reflection of who we are and what we value as an organization. They are an expression of our passionate commitment to share our information and expertise with everyone. They describe and define us, with goals to inspire us.

The center of the wheel indicates our essence – the most important value. The four attributes around it are our core values – next in importance. The outer ring indicates our extended values – these support and enhance our core and essence.

Promotional Items

Exterior Signage

The design of the exterior signage is unique to each branch because each brand's signage needs are unique. Modifications to the logo mark have been created to fit with most structures and spaces allocated on buildings for the mark.

It is recommended to use the complete mark horizontally.

It is also recommended to use the reverse white lettering in all instances unless otherwise unable to read clearly, against light or dark backgrounds, or when signs aren't illuminated.

In instances where the space allocated is more square in shape, the logo mark has been designed

self-
checkout
(it's easy)

Business Zone

- For groups and activities
- Conversation and group study permitted
- No restriction on cell phone usage
- Area may be noisy

UNIVERSITY of HOUSTON | LIBRARIES

The Gould Library Floor Guide

4th:

Ask Questions at the Research/IT Desk

Computers

Group Study Spaces

Circulation/Reserves Desks

Athenaeum

Reference Librarians

Drawing Board

DVDs

No Cell Phone Ringers

No Smelly, Messy Food

Volume: **Blue Monday Quiet**

Is *any* talking
too much talking?
Silent study is
on the lower level.

McMaster University
LIBRARY

CELEBRATE teen read Week

BY RECOMMENDING A BOOK!

GRAB A BOOKMARK

GRAB A BOOK FROM THE LIBRARY

PLACE THE BOOKMARK IN THE BOOK & BACK ON THE SHELF

For help finding YOUR next book,
check out: **New Releases** at

www.VBgov.com/teens

VIRGINIA BEACH PUBLIC LIBRARY

discover the world

we know
you're desperate
to get back
to that assignment...

...but please wash
your hand

LIBRARY

you are
free
to snack
on the
ground floor...

...what a relief

LIBRARY

Will you come with me?

Magazines

Books

Music

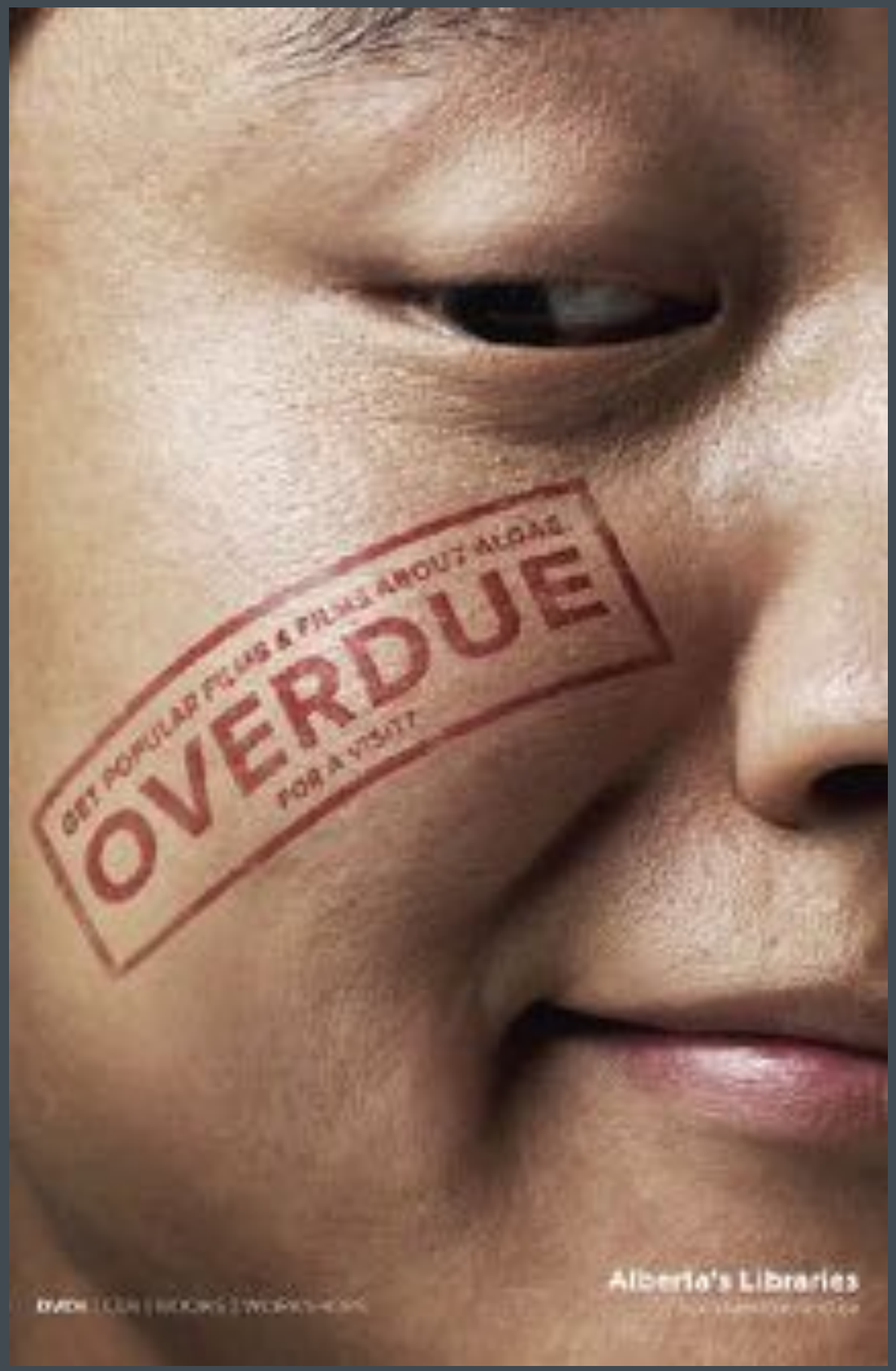
Films

Newspapers

Reading Club

Internet

Courses


OVERDUE
Alberta's Libraries

PUNK CDs, YES. MOSH PITS, NO.
CHECK OUT
THE LIBRARY.
Alberta's Libraries

RETURN
TO THE LIBRARY
Alberta's Libraries

مكتبة قطر الوطنية

QATAR NATIONAL LIBRARY

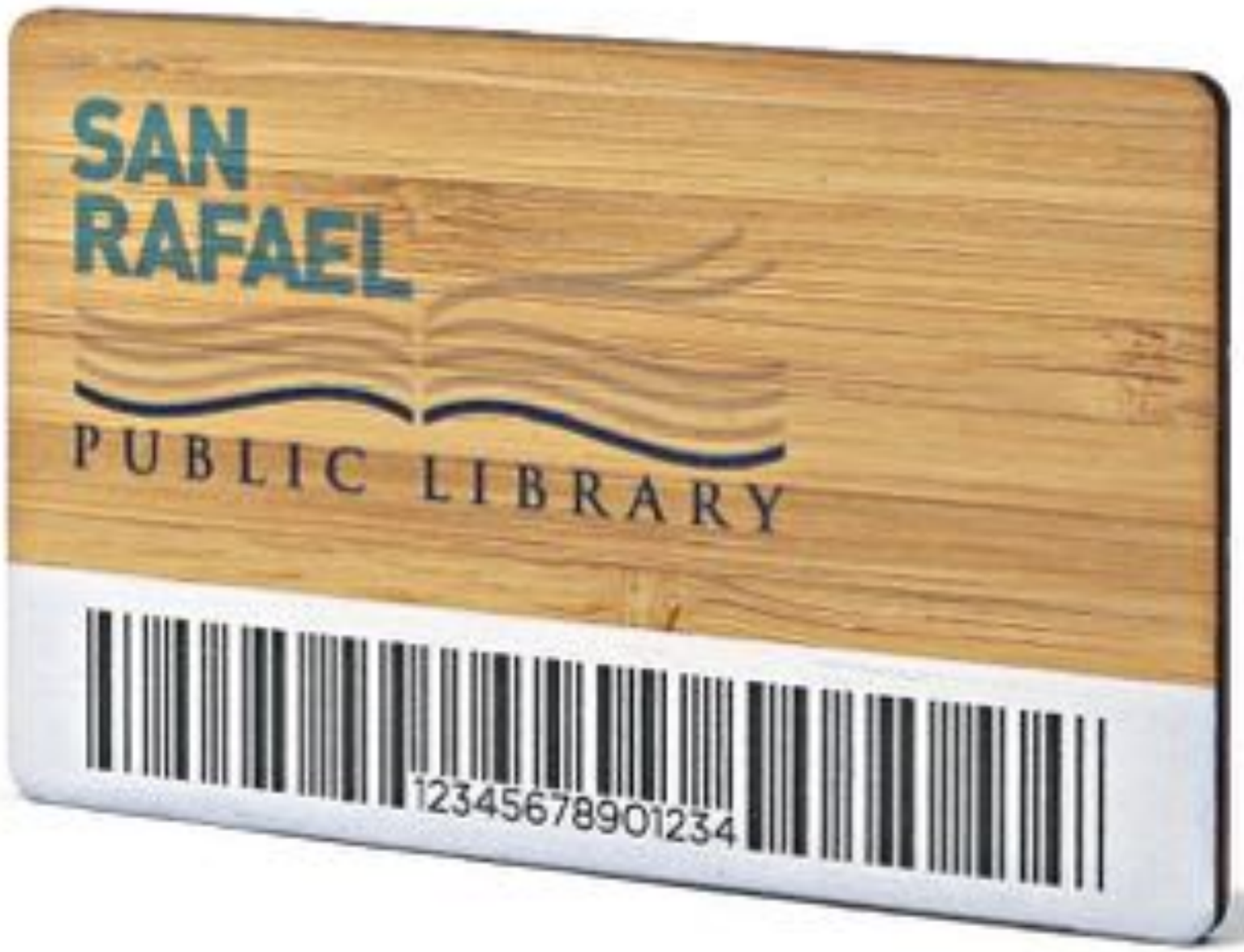
SAN RAFAEL PUBLIC LIBRARY

What we're reading

The Girl on the Train : a Novel

News and events

Valentine Cardmaking, Sun., Feb. 1 @ 1pm


SAN
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addisonlibrary.org

ADDISON PUBLIC LIBRARY

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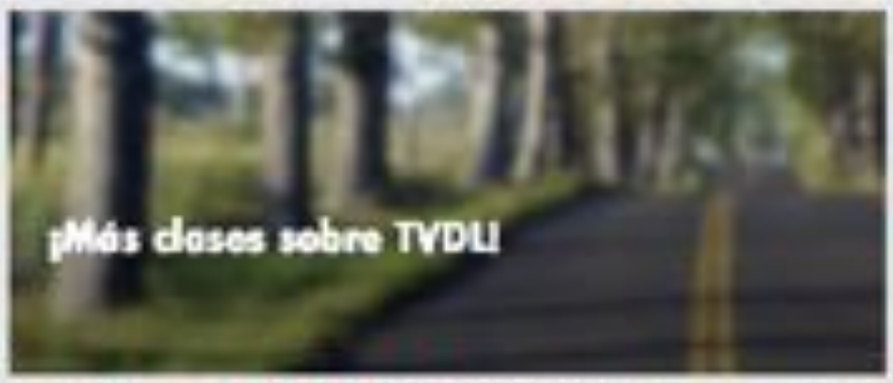
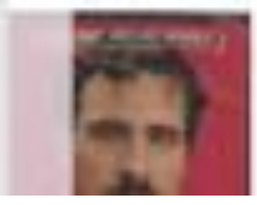
Find books & more... Search

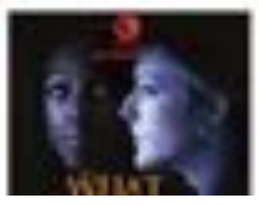


My Account

Downloads

New & Upcoming Feature Films





apps.hclib.org/catalog/record.cfm?all=steinbeck&row=2&id=

Experiencing an issue with the new website, or have thoughts to share? Give us feedback or report a bug

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Hennepin County Library

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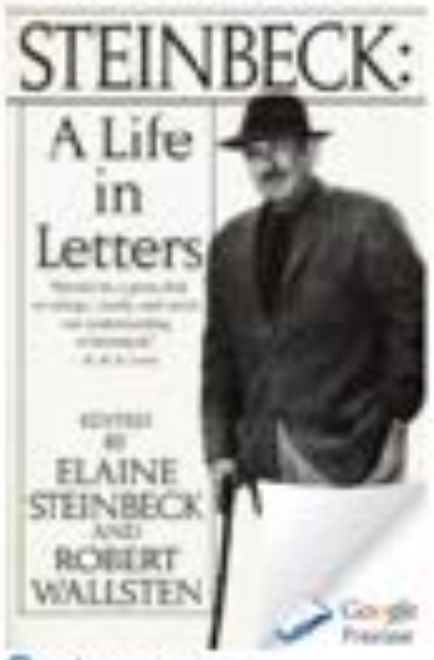
Previous 2 of 357 Next



enlarge cover

Steinbeck : a life in letters

by Steinbeck, John (1976)
Adult Nonfiction Book

"Surely his most interesting, plausibly his most memorable, and . . . arguably his best book" - The New York Times Book Review For John Steinbeck, who hated the telephone, letter-writing was a preparation for work and a natural way for him to communicate his thoughts on people he liked and hated; on... see more

Request

Add to list

Available (1 library)
1 copy
0 requests

Additional Information

CatSearch for articles, journals, books and more

Advanced Search

FIND

Find research materials, including articles, books, databases, journals, and course reserves

REQUEST

Request resources and services, including group study rooms, laptops, documents, and books

SERVICES

Meet with us for research assistance, writing help, and tech support

Hours | News | Chat

Today
7:00 am - 2:00 am

Tomorrow
7:00 am - 2:00 am

More Hours

David Cascante
Army, Iraq

https://www.flickr.com/photos/malbooth/10401642075

https://www.flickr.com/photos/seeminglee/8345206363/

FINDING PURPOSE

MUSIC TELEVISION®

Bakeware @ Manlius Library

www.pinterest.com/manliuslib/bakeware-manlius-library/

Pinterest

English (US)

Come on in!
Join Pinterest today...it only takes like a second or so.

Join Pinterest | Log in

Bakeware @ Manlius Library

Circulating Bakeware for All Occasions

Manlius Library | Follow Board | 11 Pins | 9 Followers

Ecko holiday mold cookie pan

Uploaded by Manlius Library

Nordic Ware fluted loaf bundt pan

Uploaded by Manlius Library

Wilton Christmas tree cookie pan

Innovations by Meijer 12-cup nonstick muffin pan

Uploaded by Manlius Library

DIFFERENT COLLECTIONS

NEWS & OPINION

Chicago Public Library to Begin "Hotspot at Home" Pilot Project

by Victoria Collar on May 7, 2014

Many of us take for granted the iPads, Kindles, smart phones, and computers at our fingertips, myself included. Despite all the technological devices in our lives today, there is still a digital divide in this country. While this is not news to some, many people in lower income areas do not have internet or computer access at home.[1] This means that they are missing out on applying for jobs and are unable to advance their technology skills. In Chicago, less than 50 percent of the population in lower income neighborhoods have internet at home. In an effort to address this problem, the Chicago Public Library will initiate a wi-fi hotspot lending pilot program at various library branches. Called "Hotspot at Home," the library will lend free hotspots and laptops to their patrons, and supplement the program with additional training in digital literacy.[2] In the rush to keep current with job skills and technological trends, this pilot project will go far in helping Chicago's underserved communities catch up and expand their skills. Providing access has always been an important facet of librarianship. Whether it is access to books or computers, libraries play a major role in supporting their communities with such initiatives.

0
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SEARCH

RECENT POSTS

Chicago Public Library to Begin "Hotspot at Home" Pilot Project
News & Opinion

The Minecraft Craze at the Public Library
News & Opinion

The Bridge Between Where We Are and Where We Could Be: The Urban Librarian's Conference
News & Opinion

LEGO Programs at the Library
News & Opinion

Report from the Mid-Term Meeting of the IFLA Public Libraries Section in Madrid
News & Opinion

POPULAR POSTS

Community Centered: 23 Reasons Why Your Library is the Most Important Place in Town
Magazine Feature

The Public Library Data Service 2012 Statistical Report: Characteristics and Trends
Magazine Feature

Jack of All Trades Readers' Advisory: How to Learn a Little About a Lot

Home
Catalog
Online Research
Digital Downloads
Hours and Locations
Calendar of Events
for Kids
for Teens
for Adults
About NOPL
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Book Discussion Groups
Friends of NOPL
LibraryFarm
Story Time

GOT A MINUTE?

Give us feedback to help improve your experience here.

LibraryFarm

- Sign up here to get involved.
- Organize an Activity
- Join the LibraryFarm Interest Group to receive announcements and activities from other LibraryFarmers.

LibraryFarm map as of May 25, 2012.

The LibraryFarm is an organic community garden on one-half acre of land owned by Northern Onondaga Public Library in Cicero, NY. Anyone can "check out" a plot for no cost. Its purpose is to teach and learn "food literacy," as well as to preserve knowledge that our grandparents might have had but that never got passed down, and to provide fresh organic produce for local food pantries.

If you check out a plot (see a PDF map of the garden), you plant whatever you want to do whatever you please with the harvest. By signing up, gardeners agree to follow organic growing practices, meaning no one can spray pesticides or add chemical herbicides or fertilizer to the soil. Don't know how to make stuff grow without juicing it? No problem, we've got people involved who can help. Learning is whole point, so you'll find support. Organic gardening works: one of our gardener's cucumbers won first prize at the State Fair last year (Congrats again, Patti Herrmann).

Just under half of the lot is dedicated to a shared, public plot, where anyone can plant, work, and pick from. This shared lot allows people who can not commit to maintaining a garden here to still benefit from and be involved in the LibraryFarm. Most of the harvest

Wireless Printing

What's Your Library Worth To You?

Northern Onondaga Public Library (NOPL)
Like 15

COMMUNITY PUBLISHERS

CONTENT EXPERIENCES

Lawrence Public Library

LAWRENCE PUBLIC LIBRARY

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Cookbook Book Club

Posted in: Adult

Monday, April 14th

7:00 PM - 8:30 PM

Lawrence Public Library

Adult

If you love cookbooks, cooking, eating, (and talking about cookbooks, cooking and eating), this is the group for you!

Every month, the Cookbook Club will focus on a type of cuisine to focus on and then dig into our cookbooks to find and make a recipe to make and bring to the meeting. We meet on the second Monday of each month, dish in hand, to share and learn.

Contact: Patti Kenn Contact: Information: pkenn@lawrencepubliclibrary.org

0 Tweet | 0 Like | 0 +1 | 0 Share

Open today 9:00 am - 8:30 pm

CHILDREN'S ROOM

THE TEEN ZONE

SENIORS

RENOVATION / EXPANSION

Today's Events

Multicultural Storytime
10:30 a.m. - 11:00 am

Great Books Discussion Group
2:30 pm - 4:00 pm

Chat with a librarian
(Available during library hours)

Funded! This project was successfully funded on Mar 30, 2013.

Share 0 Tweet Embed

162
backers

$7,745
pledged of $5,500 goal

0
seconds to go

Project by
Kauser Razvi
Cleveland, OH

First created · **2 backed**

Has not connected Facebook

strategicurban.com

See full bio | Contact me

Literary Lots is a program that "brings books to life" by transforming vacant lots in Cleveland into programming spots

CREATION SPACES

The Brooklyn Paper

Moped gangs? Real estate?
SearchBrooklyn

February 27, 2014: Vol. 37, No. 9

Today's news:

Coney comes out for block party

BAY RIDGE:
Ridge Nissan a dirty dealer, says state attorney general

State and city put the screws to alleged slumlords

February 27, 2014 / Brooklyn news / Art

SPACEWORKS IS CARVING OUT ART SPACE AT THE BROOKLYN PUBLIC LIBRARY BRANCHES IN RED HOOK AND WILLIAMSBURG

Libraries invite artists and musicians to move in upstairs

BY DANIELLE FURFARO
The Brooklyn Paper

Share 30 · Tweet 13 · Pin it · +1 1
Email to a friend · submit · Print this story · Permalink

Bands and painters will soon be able to get their artistic groove on above the stacks at libraries in Williamsburg and Red Hook.

Spaceworks, an organization tasked with using taxpayer money to create art spaces around the city, plans to build practice and studio spaces in the Williamsburg and Red Hook branches of the Brooklyn Public Library. Taking over the public space for private use is the perfect way to provide much-needed cheap digs to creative types, an

Spaceworks

Dramatically rendered: An arts group plans to open a drama rehearsal space that looks like

The Brooklyn Paper
Like
4,356 people like The Brooklyn Paper.
Facebook social plugin

LINKS

Report a Pothole

Sister sites
Bar & Bat Mitzvah Guide
Bronx Times
Brooklyn Daily
Caribbean Life
Business Directory
New York Post
NY Parenting
Prom Experience
TimesLedger
Wall Street Journal
Wedding Pride

Blogs

SEE BEYOND THE STRUGGLE
KING
ACHIEVE THE IMPOSSIBLE

published Sunday, March 16th 2014

Cook: The father of invention (with video)

by David Cook
views: two a

Ezec Reynolds watches his 2 year old son eat yogurt with a prosthetic spoon he created on the Chattanooga Hamilton County Library's 3-D printer. The printer allows Reynolds to make micro-adjustments as Andrew grows, with a material cost of less than $2 per piece.
Photo by Dan Henry.

Meet Andrew Reynolds, the luckiest little kid around.

Two years ago, he was born without a right hand.

Or a left hand.

His right leg ended at his knee.

His left leg? Just below it.

videos »
photos »
e-edition »

other columns news »

Cook: Thank God it's Thursday
May 2nd, 2014 | share | comment

Hart: Ain't no romance without finance
May 2nd, 2014 | share | comment

Cook: Seeing clear at Bryan College
April 30th, 2014 | share | 16 comments

Bodine: Where's the tolerance for different beliefs?
April 30th, 2014 | share | 2 comments

Cook: The marathon police chief
April 29th, 2014 | share | comment

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7,334 people like Chattanooga Times Free Press.

LIBRARY SPACE

flickr.com/photos/oppl/8445207290/

Idea Box

What is Idea Box?

Idea Box, located just inside the Main Library entrance, is a dedicated 15' x 15' space that each month provides a new and dynamic participatory community experience. Visitors are encouraged to learn

Idea Box Events

Idea Box: Tactile

Wednesday, January 7

It's a New Year. Make your best impression. This month's Idea Box invites you to get Tactile.

January 7 - January 27

Idea Box News

What others are saying about Idea Box

- Public Libraries Online: Embracing the Long Game
- Shelf Awareness: Cool Idea of the Day
- boingboing: Drawing Community to the Public Library
- Mashable: Digital Media and Learning
- Good Culture
- Shareable: Life & Art
- "Library as Incubator"
- "New Use for Space"
- Tame the Web
- NextBrooklyn

More great press on individual exhibits

HELSINKI CENTRAL LIBRARY 2017

NOW

CATEGORIES
Around the globe
Events
Interviews
News
Spotted!
Together!

12.1.2014 | NEWS

Käännös is here!

Now we know what it looks like! Many people were smiling to themselves when the winner of the Central Library architectural competition was announced. Establishing the winning entry, "Käännös" by ALA Architects, was another concrete step on the way to a new, splendid library on the shore of Töölönlahti Bay. The library is due to be completed in the years' time.

What will this library be like? Janne Teräsvirta and Antti Nousjoki, two of the four founding architect members of ALA Architects (besides Juho Grönholm and Samuli Woolston) introduce Käännös, which may look like this on a beautiful winter day.

RECENT POSTS
Käännös is here!
Throw a storybook birthday party at the library!
"Käännös" won the architectural competition for the Central Library
Library bikes entice people to the Pub Party
The Central Library Winner Will Be Announced 14th of June

ARCHIVES
January 2014
August 2013
June 2013

FACEBOOK GROUP

Keskustakirjasto Nahkava jättiuri ärjyntä <3 Nuorgam ja tyvä mimmit, tämänkin toisi on lähdössä k...
30.4.2014 klo 11:00

Keskustakirjasto Britt-tyttöjen Coldplayn tulevan albumin mainostamiseksi on saanut yötyöstä tänä syö...
30.4.2014 klo 07:16

Keskustakirjasto Linet-mal kamparjoilla saatuja 2306 kaupunkilaisten vartomaa iceaa on käytetty ke...
29.4.2014 klo 11:24

Keskustakirjasto Kirjastocammat:Kabet ja arkkitehtien kohtaamet, kun Helsingin yliopiston kirjast...
29.4.2014 klo 21:41

Keskustakirjasto suunnaus Wirtjasto ja kirjaston graffitin tekijöiltä Tyri-ä tila #OleKirjaklo Ta...
28.4.2014 klo 20:34

JOIN THE FACEBOOK GROUP

RSS-FEED

BOISE weekly

ARTS + CULTURE

JULY 30, 2014

Branching Out: Boise Library Goes Digital at Airport

"We're pretty sure that this will be the fifth one in the U.S."

By George Prentice @georgeprentice

People who saved...
Jane DeChambeau

Latest in Culture
Western Idaho Fair
Opens Friday, Aug. 15
by BW Staff

Religious Vision
The Northwest Science Museum's Vision Center puts creationism on display
by Harrison Berry

28th Annual Nampa Festival of the Arts
Saturday-Sunday, Aug. 9-10
by BW Staff

More »

From the Archives
Well Read: Inside Some of Boise's Oldest (and Most Private) Book Clubs
"Often, the [book title] will have 'wife' in it."
by Harrison Berry

Boise Blues Society's

anythink
a revolution of superior libraries

home
catalog
locations
calendar
news
ebooks & downloads
books, movies, & more
articles, research, & more
my account
job center
about
contact
anythink tank

Anythink York Street Grand Opening Announced

May 20, 2013

Anythink will soon open the doors of Anythink York Street, a new 9,388-square-foot public library in Thornton, Colo. Media and the public are invited to celebrate and explore the modern new library from 1-4 pm on June 1, 2013. Anythink York Street is a unique community partnership between Mapleton Public Schools and Anythink Libraries. The public library is housed on the school district's Skyview Campus at 8990 York Street in southeast Thornton, serving community members of all ages with Anythink's innovative service model, emphasizing creativity and learning through participation.

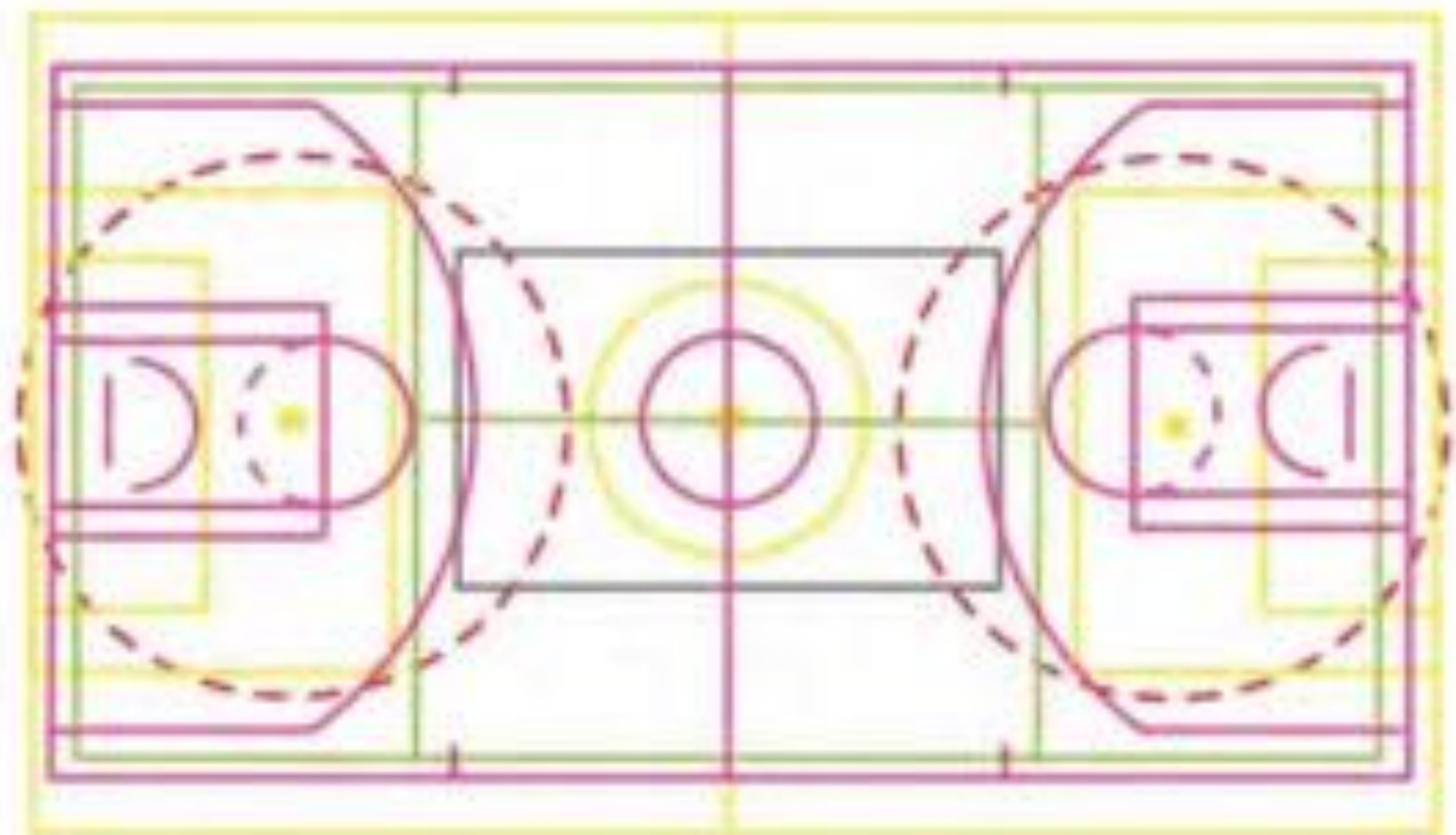
The new Anythink York Street library opens June 1.

Anythink York Street Grand Opening festivities include crafts, music, tours and refreshments, all with a summertime vibe. The library will also be open for business, so guests can sign up for a library card and check out items. The event also kicks off Anythink's mySummer program. Guests can become mySummer members, sign up for programs and receive and decorate their special mySummer messenger bags.

Anythink York Street is the latest addition to the Anythink family, providing community members and students with a sleek, modern facility, a robust collection, 25 public computers, faster Internet access and a wide variety of hands-on, innovative programming. The new location also has new hours that include Saturdays.

Event Details
Anythink York Street Grand Opening
June 1, 2013
1-4 pm

METROPOL
METROPOL
OPOL



Folding Chair

Folding Table

Bookshelf / Storage Unit

Projector

Stacking Stool - Short

Reception Desk

Bookshelf

Projection Screen

Stacking Stool - Tall

Folding Table

Media Display Shelf

Lighting / Electrical

Bleachers

Folding Counter

Wall-Mounted Shelf

Electrical Reel

Carpet Tiles

Counter

Pinup Board

Storage Closet

L4

COWORKING SPACES

Steelcase & GVSU: The Mary Idema Pew Library

2:23 / 4:35

Contributing Editor **LEE PRICE** is the Director of Development at the Conservation Center for Art and Historic Artifacts in Philadelphia. In that position, and in his previous work as a fund-raising consultant, he has helped to raise millions of dollars for a wide variety of cultural organizations, including many libraries and archives. Please direct all correspondence about the column to him at leeprice@comcast.net.

Lee is reading The House of Mirth by Edith Wharton and Dry Storeroom No. 1: The Secret Life of the Natural History Museum by Richard Fortey.

Special thanks to Lisa Kavanagh, program manager at the H.O.M.E. Page Café, and Kathleen Dunphy

"Bringing in the Money" presents fund-raising strategies for public libraries. Many librarians are turning to alternative funding sources to supplement shrinking budgets. Fund-raising efforts not only boost finances, but also leverage community support and build collaborative strategies.

The Story of the H.O.M.E. Page Café

The more complex societies get . . . the more people are forced in their own interests to find non-zero-sum solutions. That is, win-win solutions instead of win-lose solutions. . . . Because we find as our interdependence increases that, on the whole, we do better when other people do better as well—so we have to find ways that we can all win.—Former U.S. President Bill Clinton[1]

At its worst, fund-raising is a zero-sum game. If a library gets a grant, it means that another non-profit agency doesn't. The quest for money devolves into a Darwinian struggle for survival of the fittest. Conversely, at its best, fund-raising is all about finding win-win solutions.

Homelessness and the Library

This column is about the development of creative solutions to disturbing, seemingly intractable problems. The story of the H.O.M.E. Page Café demon-

SOLVING PROBLEMS

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Nation's First Library Social Worker Helps Give Hope to the Homeless

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Lesh Esguerra, the first full-time social worker hired by a library in the U.S., oversees a team of formerly homeless patrons who do health outreach at the library.

Reporter: Scott Shafer

Visitors to San Francisco are often shocked by the number of people living on the streets. Some of those homeless are among the 5,000 people who each day use the city's Main Library.

On a recent weekday morning, a few of them join the dozens of people waiting for the library to open. One of them is Clarissa Eat

"I'm in and out of shelters unfortunately," says Eat. "Trying to get housing right now. I'm just drifting."

It's a cold morning by San Francisco standards anyway. The 39-year-old San Francisco native is standing on a sidewalk heating grate to stay warm, toting everything she owns in a red suitcase and shopping bags.

"Unfortunately, I've had more, but it was all stolen," says Eat. "They'll steal everything your jacket, shoes, anything."

San Francisco's public library is a de facto daytime shelter for dozens, if not hundreds, of people in Eat's situation and others struggling with mental illness or substance abuse. A few years ago, the San Francisco Public Library became the first in the nation to hire a full-time social worker to help them.

Her name is Lesh Esguerra. She spends her days roaming the library's six floors, keeping an eye out for regulars who look like they could use her help.

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VPL / YWCA Project

What's New?

Check here for the latest updates on the VPL / YWCA Project
[Read More +]

In March 2011, the Vancouver Public Library, the YWCA Metro Vancouver and the City of Vancouver announced an exciting joint Library, Housing and Community Programming Project.

The Project to be located at 720-730 East Hastings St. is expected to open in Fall 2015.

The full-service neighbourhood Library branch will include: books, magazines, newspapers, CDs, DVDs and electronic resources in multiple languages; opening hours and diverse programming to meet community needs; public access to computers and computer learning; and meeting rooms and other public spaces to serve the community.

The YWCA safe, affordable housing is for low-income single mothers, and their dependent children, who can live independently (with minimal supports), and are working towards achieving economic independence.

The YWCA community family programming space will enhance and expand the kinds of services provided to its clients at the YWCA's

Om Garaget
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Vill du arrangera?
Tillgänglighet

Lyssna Skriv ut Dela

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Nästan varje kväll händer det olika saker på Garaget. Kolla om det finns något som intresserar dig!

Ta en titt i vår Kalender!»

Aktuellt

Måndag den 21 mars
Läxhjälp på Garaget 18.30 - 20.30
Läs mer

Tisdag den 22 mars
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Evenemang i Malmö!

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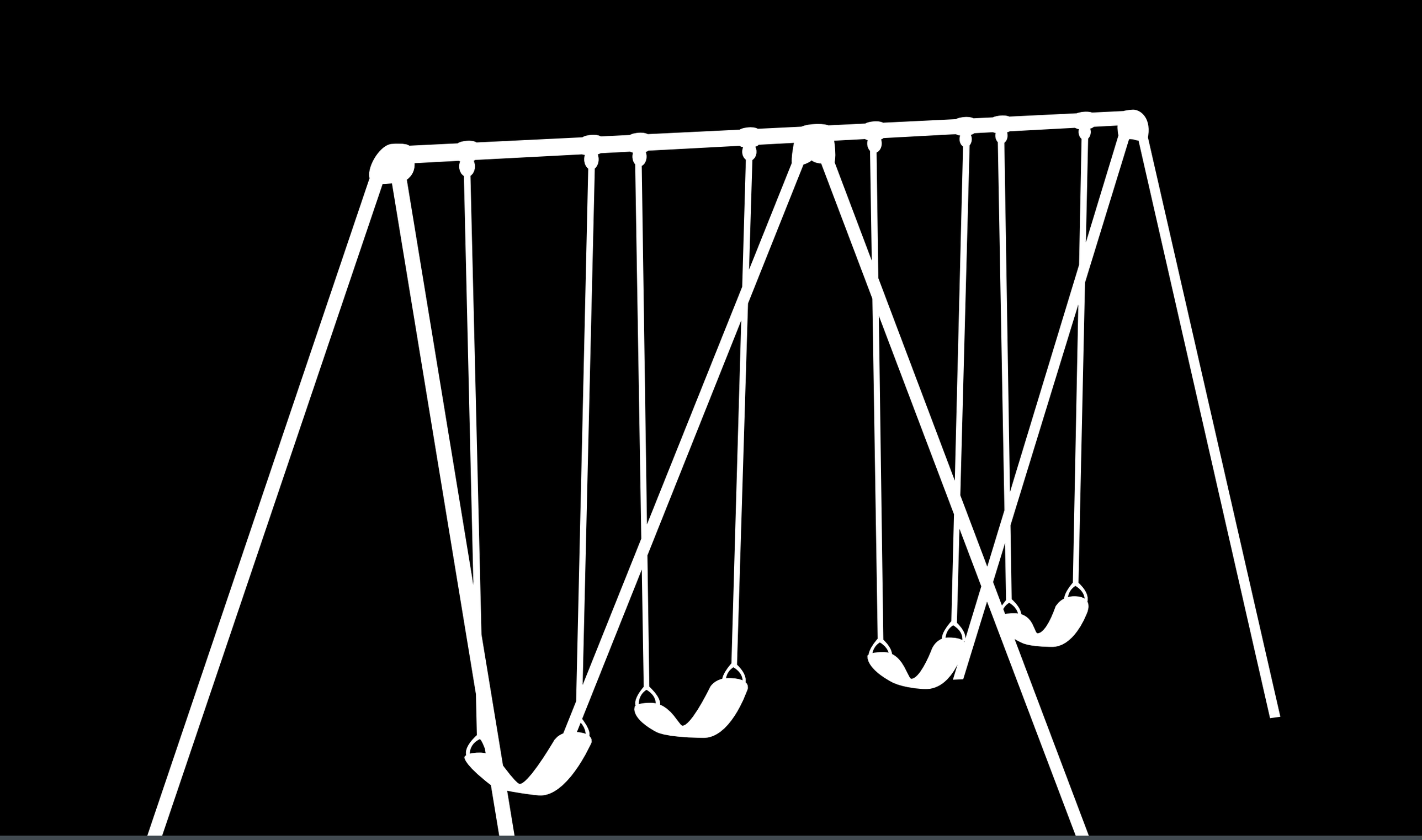

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